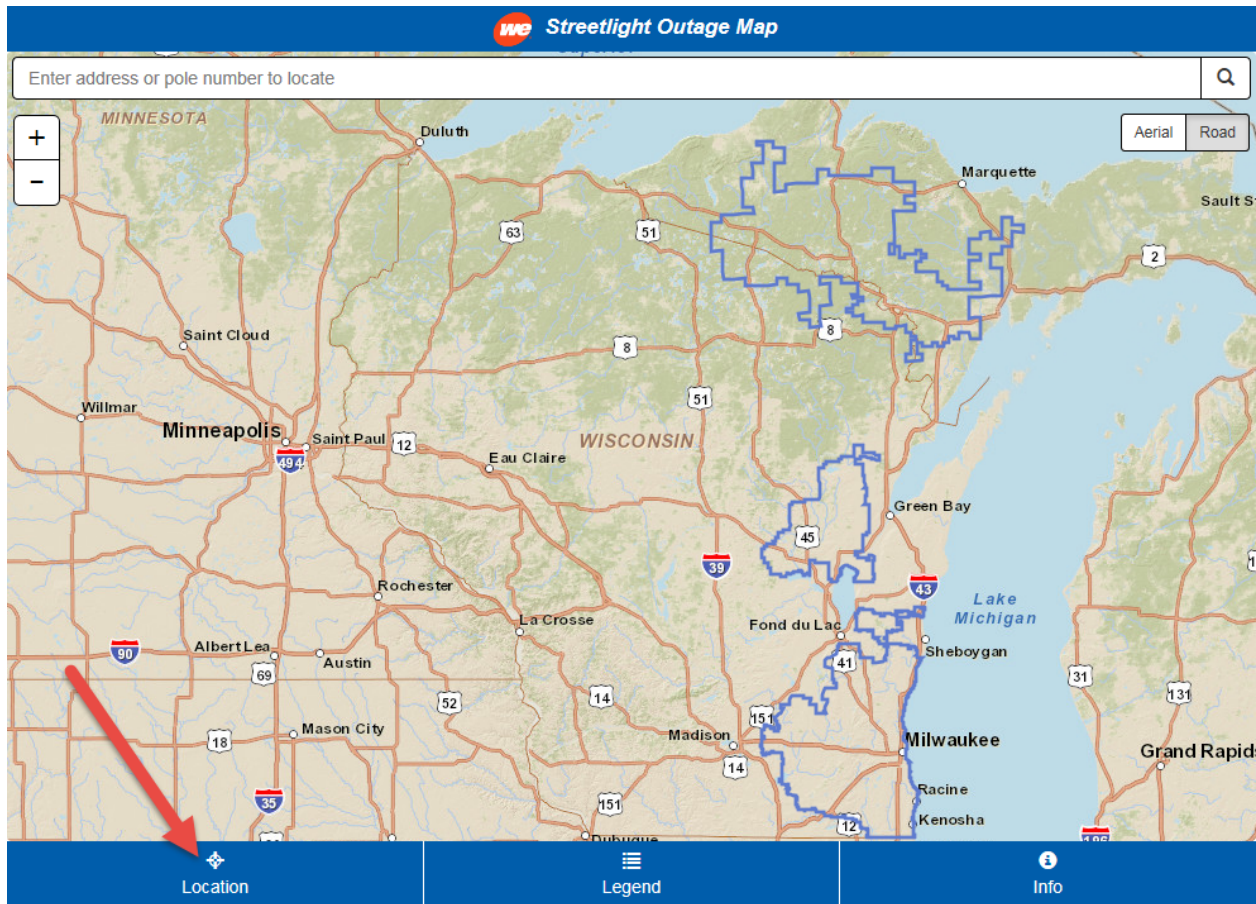
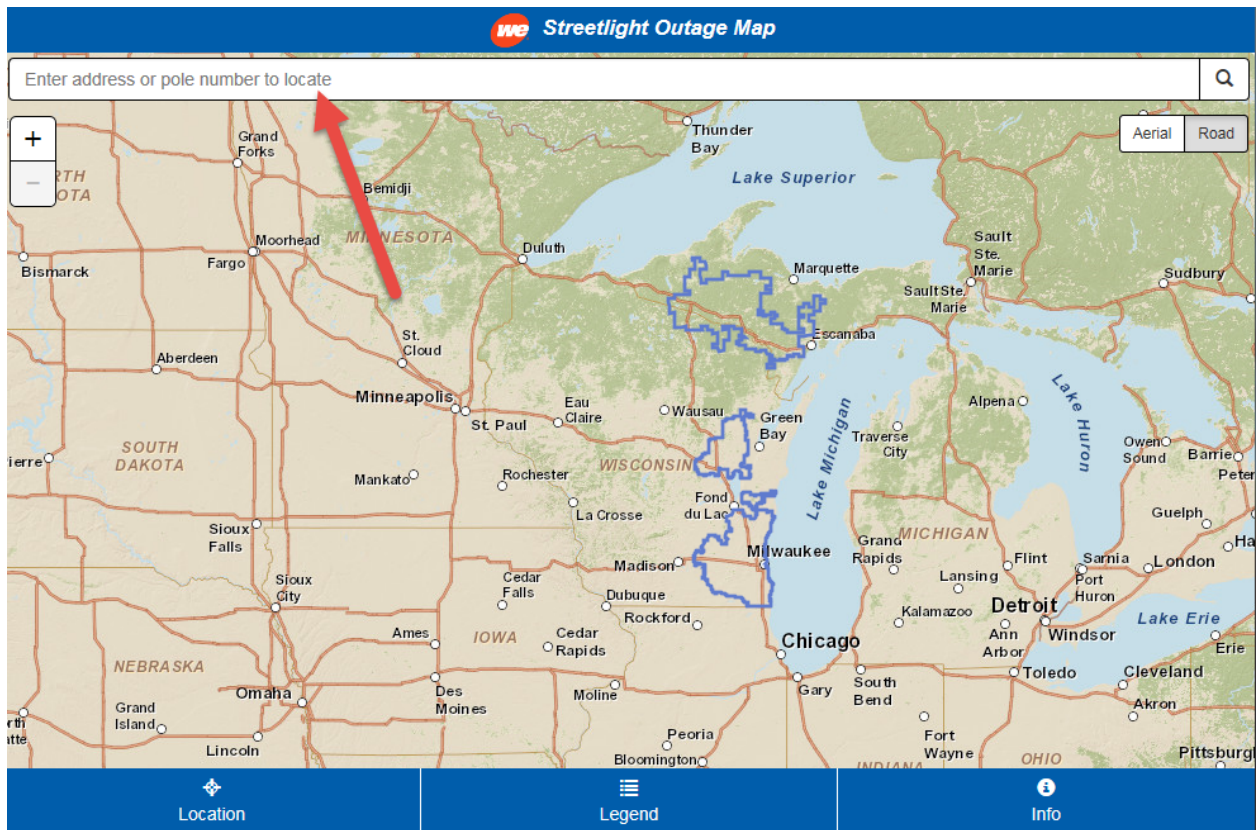


Reporting of Street Light Outage

If you are near the light in question and GPS is active on your portable device, select Location to navigate.

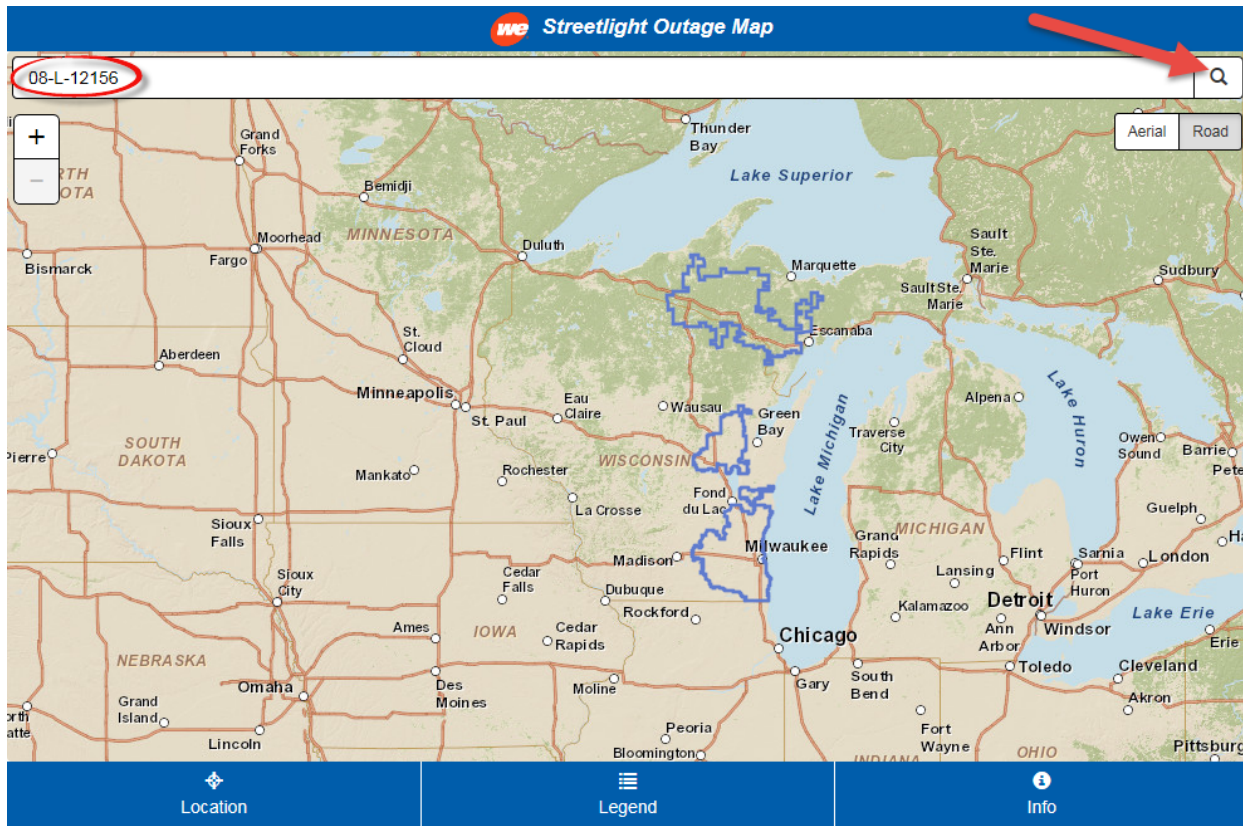


Otherwise, place cursor in the entry field at top of page and enter an address or pole number.

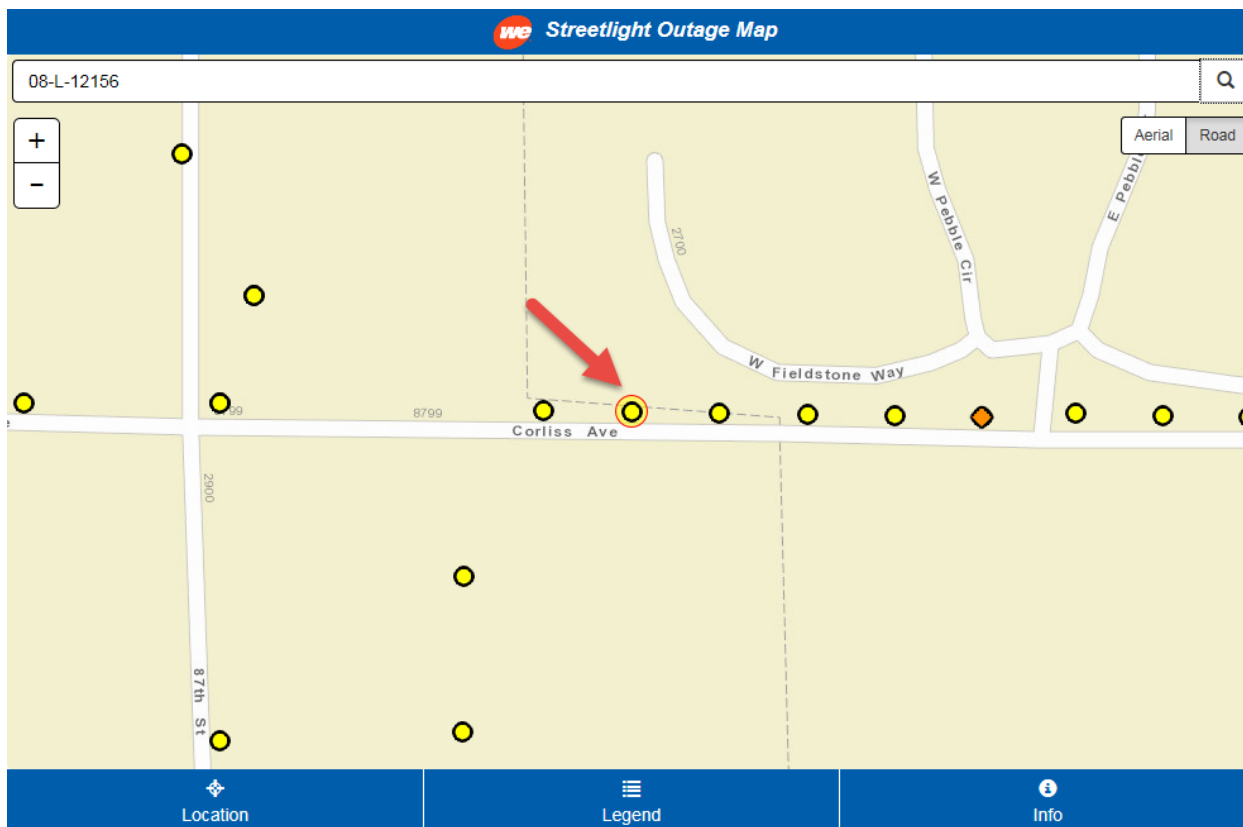


Reporting of Street Light Outage

After entering a pole number or address, [Enter] or select the magnifying glass and the system will navigate to your selection

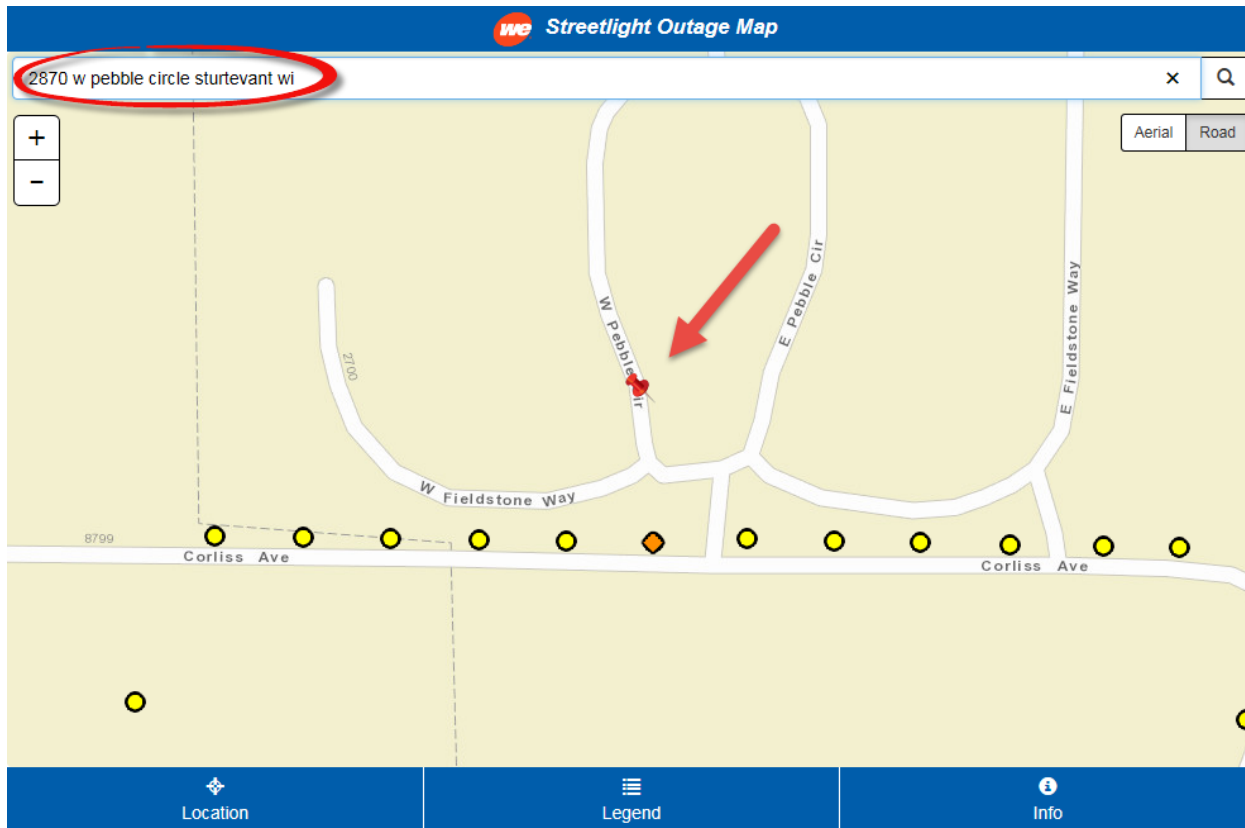


Each circular yellow icon represents a Company-owned light. The highlighted icon indicates the entered pole number. In this image, the orange diamond icon 4 poles to the right indicates a light which has already been reported and is in our work queue.

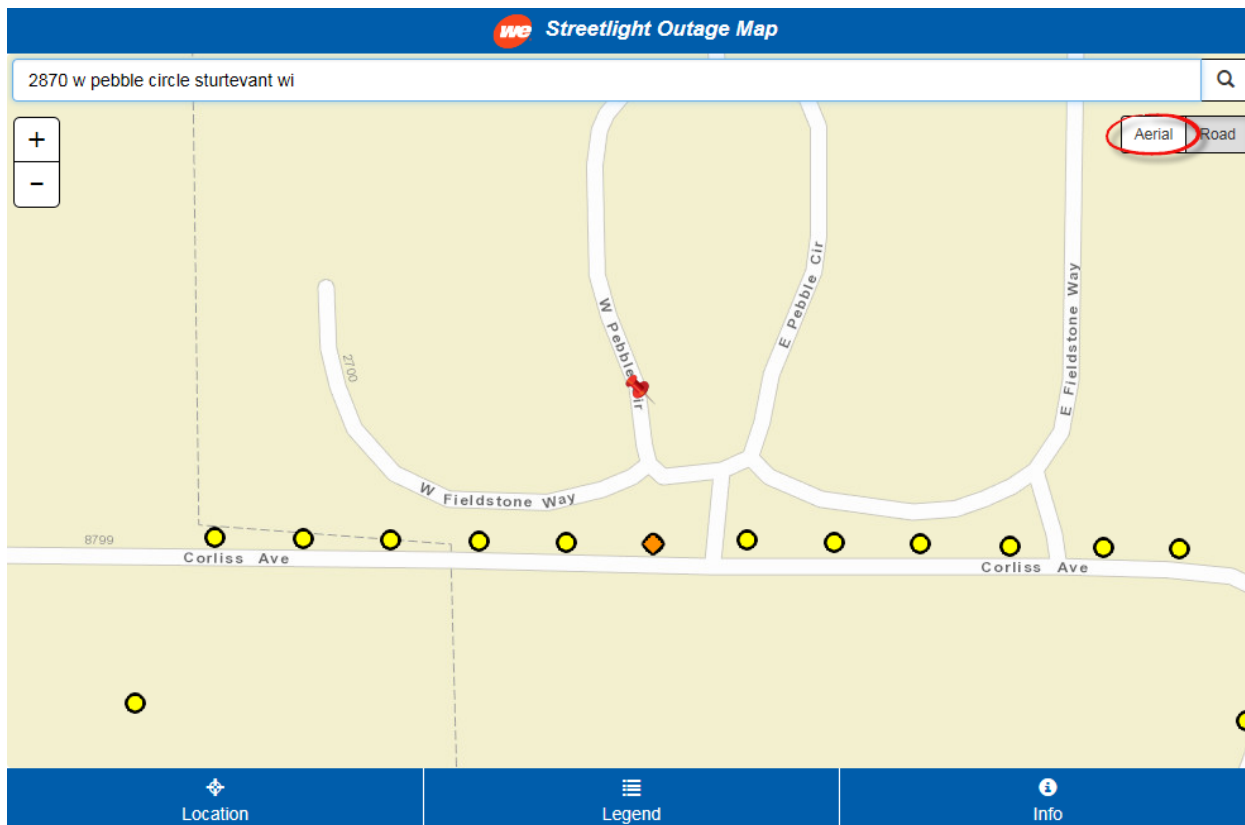


Reporting of Street Light Outage

If you enter an address instead of a pole number, a push pin icon will indicate the approximate location of that address.

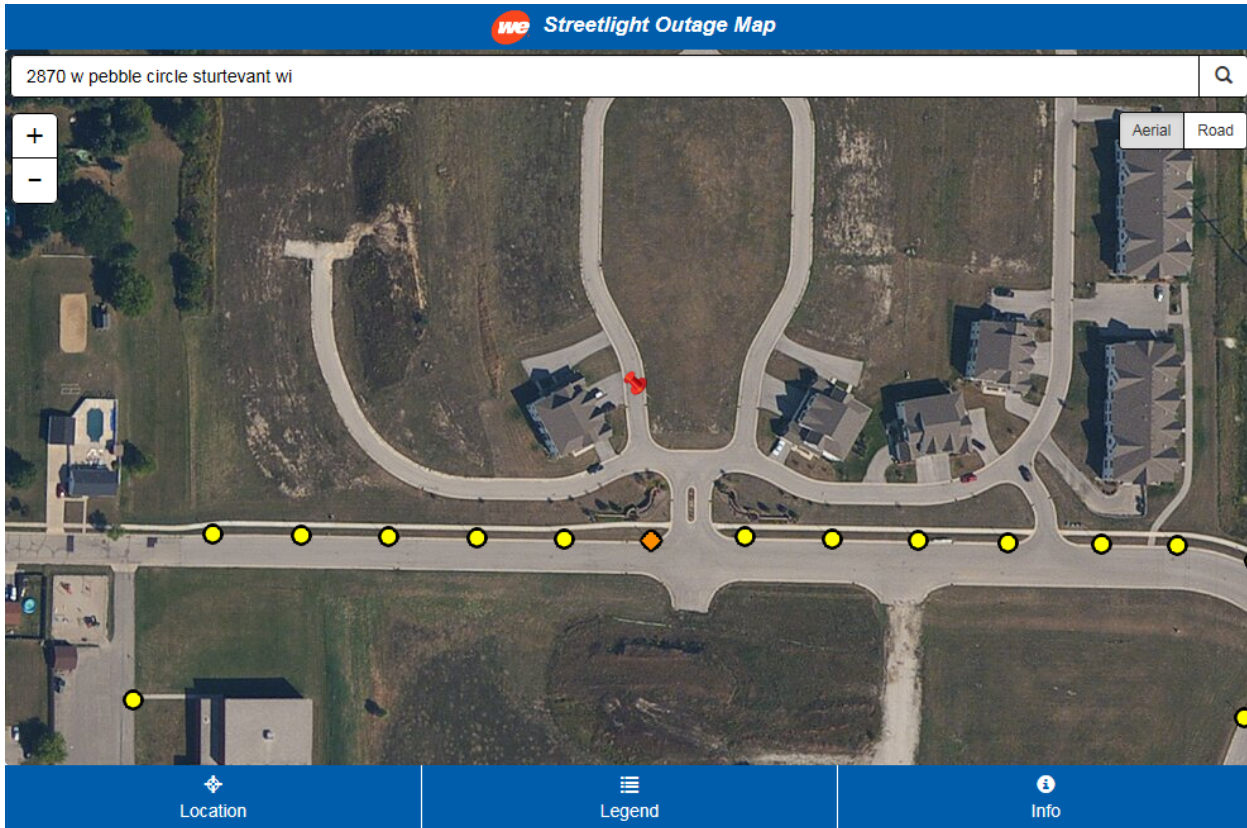


Selecting the “aerial” option at the top right is recommended to confirm your selection or to help locate the correct light.

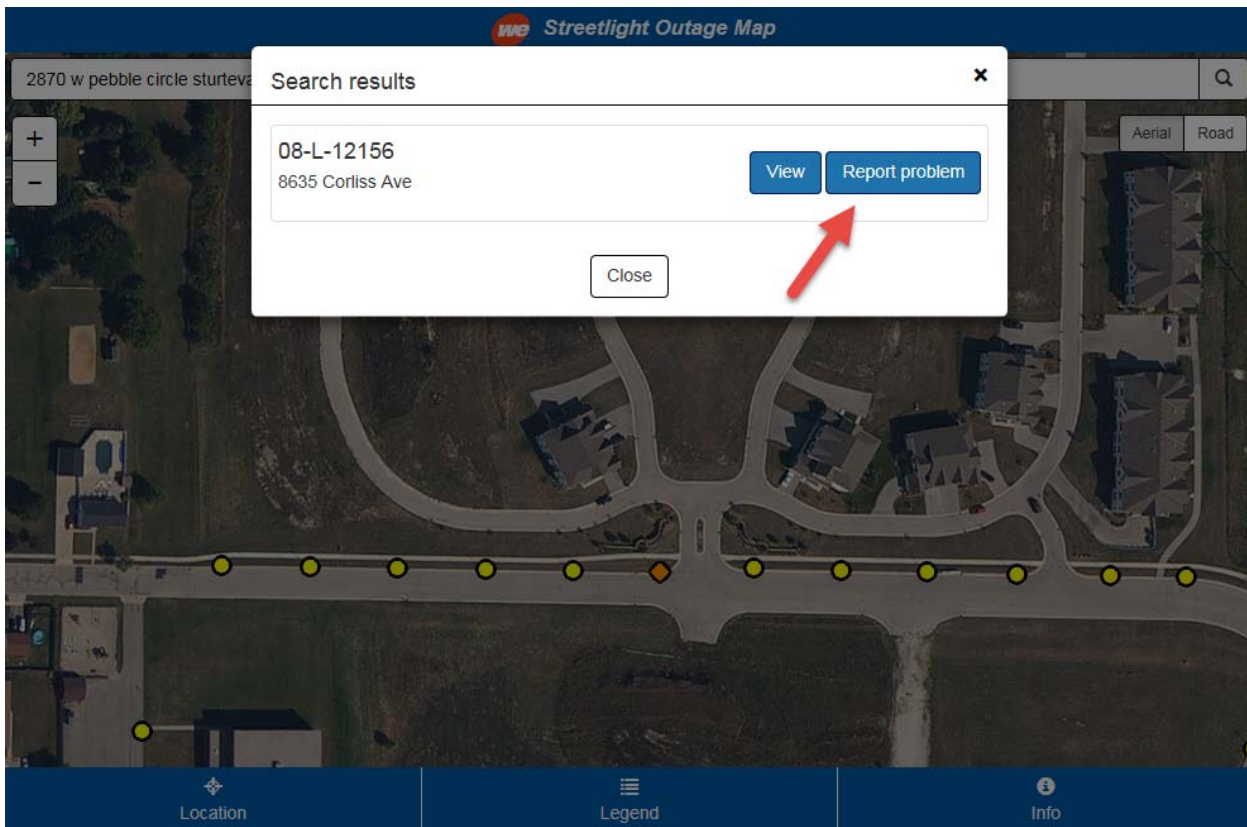


Reporting of Street Light Outage

Since work crews typically work during daylight hours for safety, a precise location is important to assure we visit the correct light.



Click on the light in question to view information or to report an outage



Reporting of Street Light Outage

Enter information, including comments and [Submit].

The screenshot displays the 'Streetlight Outage Map' application. A modal window titled 'Streetlight report details' is open over an aerial map. The form contains the following fields and options:

- Name***: Text input with 'Your name'.
- Phone**: Three separate input boxes for area code, prefix, and number, each containing '999'. Below them is the text 'In case we need more information'.
- Email**: Text input with 'name@mail.com'. Below it is the text 'For outage status updates only'.
- Pole address***: Text input with '8635 Corliss Ave'. Below it is the text 'Change address if necessary'.
- City***: Text input with 'Sturtevant Village of'. Below it is the text 'Change city if necessary'.
- State***: Text input with 'Wisconsin'. Below it is the text 'Change state if necessary'.
- Pole number**: Text input with '08-L-12156'.
- Problem**: Dropdown menu with 'Light Out' selected.
- Comments**: Large text area for additional information.

At the bottom of the form are 'Cancel' and 'Submit' buttons. The background map shows a residential area with streetlights marked by yellow dots. The map interface includes a search bar at the top right, zoom controls on the left, and a bottom navigation bar with 'Location', 'Legend', and 'Info' tabs.

Upon submitting, you will get immediate confirmation online. If you entered an email address, you will also get a confirmation email, and an email when the outage has been resolved.

To navigate short distances, click and drag your cursor. To navigate longer distances, enter another address / pole number, or zoom out before you click and drag. When zooming out, pole icons may disappear until you zoom in again.