



First Responder Safety Alert

Substation Entry



First responders should **NEVER** enter an electric utility substation unless accompanied by an authorized We Energies representative. Substations can contain unique hazards, such as electrocution, explosion, arc flash and toxic gases.

Only our trained employees have the knowledge and ability to de-energize a substation safely. **If an authorized We Energies representative is not on site when you arrive, IMMEDIATELY take the following steps to notify us:**

- Contact 24-hour assistance for police and fire at one of the following dedicated numbers (do not distribute to the general public):
 - **888-296-4937**
 - **800-292-7098**
- Provide the following information:
 - Exact location of the emergency (municipality, fire number and street address)
 - Type of emergency (natural gas or electric)
 - Nature of emergency (fire, explosion or natural gas leak)
 - Number of emergency personnel at location
- Set up a perimeter (a minimum of 30 feet around the scene of an electrical emergency) until company representative has arrived. Do not allow any members of the general public or media to enter the secured area, no matter how severe the emergency may seem.
- Under no circumstances should substation locks, keyless entry or other security measures be bypassed.

For more information or to order safety materials, go to:
www.we-energies.com/firstresponders