

# Discover big savings with our energy efficiency videos

Learn more about your energy use, impacts on energy bills and how to manage your home's energy costs with our energy efficiency videos.

- ▶ **What affects my energy bill?**  
*How habits, weather and appliances impact bills.*
- ▶ **Tips for renters**  
*Small improvements can add up to big savings.*
- ▶ **Smart house**  
*Saving energy with technology.*

View them today:  
[www.we-energies.com/homeenergyvideos](http://www.we-energies.com/homeenergyvideos)



## Start, stop or move

Moving is a lot of work, but changing your electric and/or natural gas service is simple. Use our app, go to [we-energies.com](http://we-energies.com) or call **800-242-9137** at least three business days before your desired dates to start, stop or move your service.



# Connecting with us

## Online

[uppermichiganenergy.com](http://uppermichiganenergy.com)  
Download our app.

## 24-hour customer service

800-242-9137  
[contactwe@mail.we-energies.com](mailto:contactwe@mail.we-energies.com)

## 24-hour power outage/emergency service

800-662-4797

## Call or go online before you dig

811 or [missdig811.org](http://missdig811.org)

## Para traducciones

Le proporcionamos esta información como cliente. Si desea recibir una traducción, llame al 800-242-9137.

## STAY IN TOUCH

Update your contact information and notification preferences in our app or My Account so we can reach you when it matters.

## A reminder about your utility

While Upper Michigan Energy Resources is your energy provider, your bill comes from We Energies and you participate in We Energies programs, payment plans and customer service options.

Contact us at **800-242-9137** whenever we can assist you with your energy service.



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# Customer connection

JUNE 2026

Ideas, advice and news from Upper Michigan Energy Resources

## inside

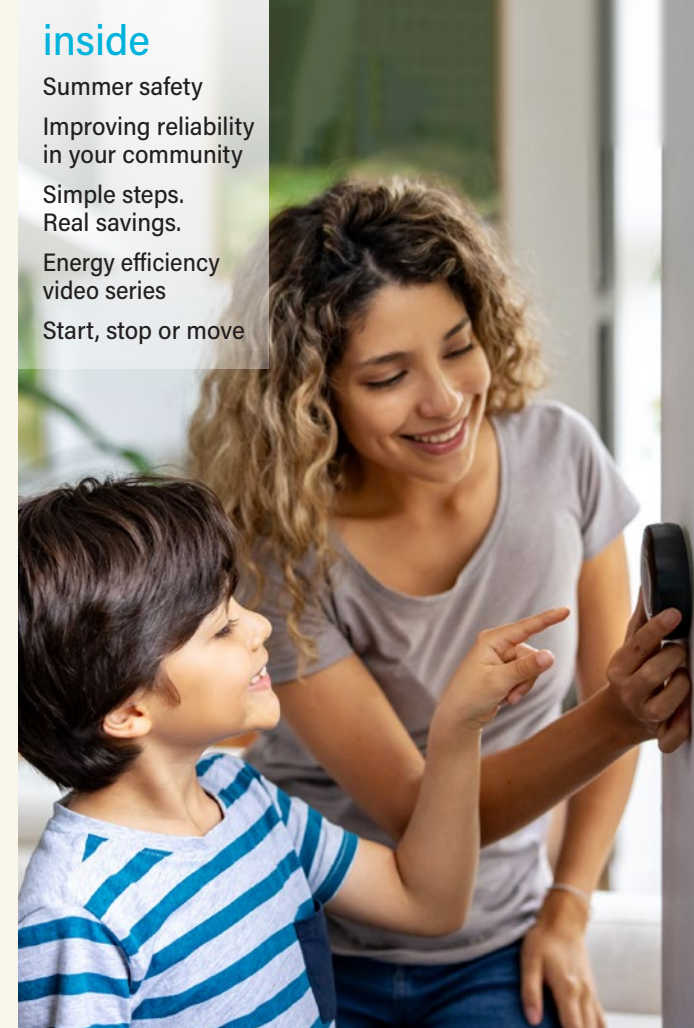
Summer safety

Improving reliability in your community

Simple steps. Real savings.

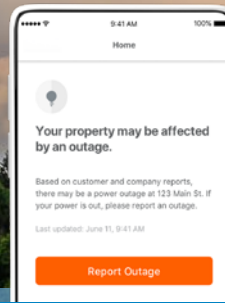
Energy efficiency video series

Start, stop or move



# Summer safety

Prepare for storms



We work hard to provide reliable electric service, but severe weather and other events sometimes cause power outages. Be prepared and know what to do if a power outage occurs.

## Make a plan

- Pack an emergency kit with food, water, flashlights, batteries and a charged cellphone power bank.
- Notify us if someone in your home relies on power for critical medical needs.
- Make sure we have your correct contact information to reach you during outages or other emergencies.

## Report your outage

If you experience a power outage, make sure we know about it. This helps us better identify and coordinate restoration efforts.

Report your outage in our app, on our website at [we-energies.com](http://we-energies.com) or by calling **800-662-4797**.

## Stay away

If you see a downed power line, stay at least 25 feet away and consider it energized. Call us to report it right away.



## Use caution near dams

We maintain hydroelectric stations and dams on public waterways in Wisconsin and Michigan's Upper Peninsula. Dams are vital to our total electric supply, but can be dangerous if unsuspecting boaters get too close. Read more at [www.we-energies.com/safety/dam](http://www.we-energies.com/safety/dam).



## Teach kids to be safe

Make sure your children know how to use electricity and natural gas safely and wisely.

Go to

[we-energies.e-smartkids.com](http://we-energies.e-smartkids.com)

Learn more at [www.we-energies.com/services/outages-safety](http://www.we-energies.com/services/outages-safety)

## Improving reliability in your community

We know you count on us to power your daily activities. You may see us in your neighborhood taking steps to strengthen our reliable electric and natural gas service while maintaining the safety and integrity of our system.

Investing in the electric distribution system

Replacing aging infrastructure

Burying power lines

Hardening the system against severe weather

Providing the energy you depend on

Simple steps.  
**REAL SAVINGS.**

Energy-saving tips

Energy efficiency videos

Home energy calculators

Rebates and programs

View bill history

Compare your bills

Use our free tools to manage your energy use and save your way.

[we-energies.com/simplesavings](http://we-energies.com/simplesavings)