



Start, stop or move

Moving is a lot of work, but changing your electric and/or natural gas service is simple. Use our app, go to **we-energies.com** or call **800-242-9137** at least three business days before your desired dates to start, stop or move your service.

Simple.SMART.Savings.

Do you adjust your thermostat based on your schedule?

A smart and programmable thermostat can auto-adjust your settings, saving up to \$180 a year.



www.we-energies.com/simplesavings

Connecting with us

Online

we-energies.com
Download our app.
Follow us on social media.

24-hour customer service

800-242-9137
contactwe@mail.we-energies.com

24-hour emergency service

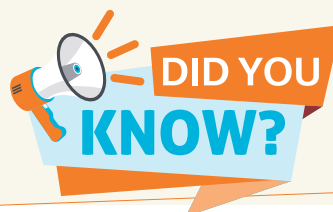
Electric: 800-662-4797
Natural gas: 800-261-5325

Call or go online before you dig

811 or call811.com

Para traducciones

Le proporcionamos esta información como cliente.
Si desea recibir una traducción, llame al 800-242-9137.



Our foundation is creating a brighter future for the communities we serve by partnering with organizations that enhance education, support our neighbors, make the arts accessible and protect our environment.

Customer connection

JUNE 2025

Ideas, advice and news from We Energies

inside

Enjoy a safe summer
Update your contact information
Focus on Energy
Start, stop, move
Simple. Smart. Savings.



WE-250084-06-GJ-GH-650M

Enjoy a safe summer

Prepare for storms

We work hard to provide reliable electric service, but severe weather and other events sometimes cause power outages. Be prepared and know what to do if a power outage occurs.



Have a plan

- Prepare in advance by packing an emergency kit with food, water, flashlights, batteries and a charged cellphone power bank.
- If someone in your home relies on power for critical medical needs, contact us to create an emergency plan.
- Set up your outage alerts in our app or sign in to My Account.
- Help family and neighbors — especially those who need assistance with technology — sign up for alerts on their phone.



Use caution near dams

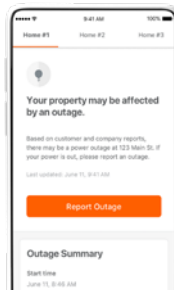
If you're on the water this summer, exercise caution. We maintain hydroelectric stations and dams on public waterways in Wisconsin and Michigan's Upper Peninsula. The dams are vital to our total electric supply, but the facilities can be dangerous if unsuspecting boaters get too close. Stay a safe distance away from dams and obey all warning signs and signals.



Report your outage

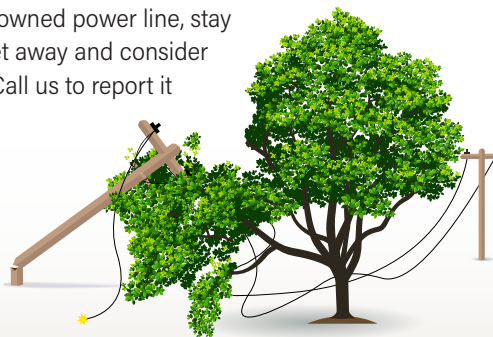
If you experience a power outage, reporting it helps us better identify and coordinate restoration efforts.

Report your outage in our app, on we-energies.com or by calling 800-662-4797.



Stay away

If you see a downed power line, stay at least 25 feet away and consider it energized. Call us to report it right away.



Teach kids to be safe

Make sure your kids know how to use electricity and natural gas safely and wisely. Go to we-energies.e-smartkids.com.



Help us help you



Make sure your information is up to date, so we can quickly reach you during an outage or emergency, or assist you with your energy service.

Update your contact information

Use our app or sign in to My Account to verify or update your:



Phone number



Email address

You also can call 800-242-9137.



FOCUS ON SOAKING UP SUMMER SAVINGS

Make this your summer of savings with a Focus on Showers pack.

Each FREE shower pack contains five energy-efficient products, including a showerhead that will save energy without sacrificing water pressure.

- Two 60w equivalent A19 LEDs
- High-efficiency showerhead
- Dawn-to-dusk LED night light
- 15-foot pipe insulation wrap
- Hot water temperature card



Scan the QR code or go to www.focusonenergymarketplace.com/free to start saving.

Limit one pack per customer per year. You must have your electric or gas account number to order.