

Spring clean with **ENERGY STAR®** appliances

Out with the old and in with the new this spring with ENERGY STAR certified appliance rebates from Efficiency United. Get up to a **\$50 rebate** per electric appliance all while helping you lower your energy costs and improve the comfort and health of your home.



Learn more at
efficiencyunited.com
or call 877-367-3191.

Simple.SMART.Savings.

Do you adjust your thermostat based on your schedule?

A smart and programmable thermostat
can auto-adjust your settings, saving up
to \$180 a year.



www.we-energies.com/savings/tips

Connecting with us

Online

uppermichiganenergy.com
Download our app.

24-hour customer service

800-242-9137
contactwe@mail.we-energies.com

24-hour power outage/emergency service

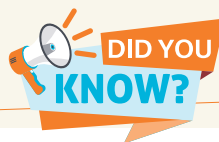
800-662-4797

Call or go online before you dig

811 or missdig811.org

Para traducciones

Le proporcionamos esta información como cliente.
Si desea recibir una traducción, llame al 800-242-9137.



Our foundation is creating a brighter future for the communities we serve by partnering with organizations that enhance education, support our neighbors, make the arts accessible and protect our environment.

A reminder about your utility

While Upper Michigan Energy Resources is your energy provider, your bill comes from We Energies and you participate in We Energies programs, payment plans and customer service options.

Contact us at **800-242-9137** whenever we can assist you with your energy service.

Customer connection

JUNE 2025

Ideas, advice and news from Upper Michigan Energy Resources

inside

Enjoy a safe summer

Start, stop, move

Update your
contact information

Efficiency United

Simple. Smart. Savings.



250085



UMERC-WE-250085-06-GJ-GH-16M

Enjoy a safe summer

Prepare for storms

We work hard to provide reliable electric service, but severe weather and other events sometimes cause power outages. Be prepared and know what to do if a power outage occurs.

Have a plan

- Prepare in advance by packing an emergency kit with food, water, flashlights, batteries and a charged cellphone power bank.
- If someone in your home relies on power for critical medical needs, contact us to create an emergency plan.
- Set up your outage alerts in our app or sign in to My Account.
- Help family and neighbors — especially those who need assistance with technology — sign up for alerts on their phone.



Use caution near dams

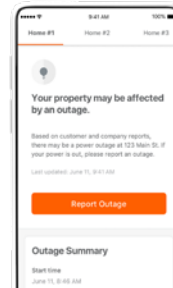
If you're out on the water this summer, exercise caution. We maintain hydroelectric stations and dams on public waterways in Wisconsin and Michigan's Upper Peninsula. The dams are vital to our total electric supply, but the facilities can be dangerous if unsuspecting boaters get too close. Stay a safe distance away from dams and obey all warning signs and signals.



Report your outage

If you experience a power outage, reporting it helps us better identify and coordinate restoration efforts.

Report your outage in our app, on [we-energies.com](https://www.we-energies.com) or by calling 800-662-4797.



Stay away

If you see a downed power line, stay at least 25 feet away and consider it energized. Call us to report it right away.



Teach kids to be safe.

Make sure your kids know how to use electricity and natural gas safely and wisely. Go to [we-energies.e-smartkids.com](https://www.we-energies.e-smartkids.com).



Start, stop or move

Moving is a lot of work, but changing your electric and/or natural gas service is simple. Use our app, go to **[we-energies.com](https://www.we-energies.com)** or call **800-242-9137** at least three business days before your desired dates to start, stop or move your service.

Help us help you



Make sure your information is up to date, so we can quickly reach you during an outage or emergency, or assist you with your energy service.

Update your contact information

Use our app or sign in to My Account to verify or update your:



Phone number



Email address

You also can call **800-242-9137**.