

# ENERGY STAR® appliances bring quality, comfort and savings

Time for an appliance upgrade? Look for models that can help you lower your energy costs and improve the comfort and health of your home. Efficiency United offers up to \$50 rebates for ENERGY STAR certified appliances. Learn more at [efficiencyunited.com](http://efficiencyunited.com).



## Be Prepared. Stay informed. Sign up for outage alerts.

Get updates by text, email, phone or push notification.



Alerts you'll receive:

- Power outage
- Estimated restoration time
- Status of crew making repairs
- Power restored

To select outage alert preferences in our app, go to Notification Settings. On our website, sign in to My Account and go to 'Preferences' on the Account Summary page.

# Connecting with us

**Online**  
[uppermichiganenergy.com](http://uppermichiganenergy.com)

**24-hour customer service**  
800-242-9137  
[contactwe@mail.we-energies.com](mailto:contactwe@mail.we-energies.com)

**24-hour power outage/emergency service**  
800-662-4797

**Call or click before you dig**  
811 or [missdig811.org](http://missdig811.org)

**Para traducciones**  
Le proporcionamos esta información como cliente.  
Si desea recibir una traducción, llame al 800-242-9137.

## Get the app that puts you in control



Anytime. Anywhere.  
**Text We Energies  
to 91924**



## A reminder about your utility

While Upper Michigan Energy Resources (UMERC) is your energy provider, your bill comes from We Energies and you participate in We Energies programs, payment plans and customer service options.

Contact us at **800-242-9137** whenever we can assist you with your energy service.

# Customer connection

Ideas, advice and news from Upper Michigan Energy Resources

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# Spring outdoor safety

Before you start yardwork and planting, it's important to know what's above and below.

## Be safe around overhead lines

If you have overhead power lines, avoid all contact, including your ladder and tools. Never prune trees near power lines yourself. This only should be done by We Energies or our line clearance contractors. If you see trees with branches growing near power lines, call us at 800-242-9137. We will evaluate and determine the best course of action.

## Plant the right tree in the right place

Any tree growing near a power line can cause a power outage or safety risk. A tree growing too close to an

overhead power line gives electricity a path from the power line to the tree and to the ground. This can result in electrical outages, fires and shock hazards. Go to [www.we-energies.com/safety/tree-trimming](http://www.we-energies.com/safety/tree-trimming) to learn more about planting safely around power lines and equipment.

## Equipment clearances

Maintain proper clearances between bushes and trees and pad-mounted equipment to allow us access during routine maintenance or in an emergency. Keep a clearance of at least 10 feet from the front of the equipment (where the lock is located) and at least 3 feet on each side of the equipment.

## Check for emerald ash borer

The emerald ash borer (EAB) is a beetle that can infest, kill and bring down ash trees. Check your trees for EAB damage and have infested trees removed.



April is National 'Call Before You Dig' Month.

**Know what's below. Call before you dig.**

Call 811 or go to [missdig811.org](http://missdig811.org) at least three business days before you begin any digging project. It's a free service that marks the location of buried public utilities (electric, cable, natural gas and water) in your yard.



# Support renewable energy through Energy for Tomorrow

Energy for Tomorrow is a renewable energy program for electric customers who want to strengthen the market for renewable electricity using resources such as biomass. When you enroll at the 25-, 50- or 100-percent level, we produce or purchase renewable energy to match that percentage of your electricity use. Renewable energy is

charged at a higher rate than electricity generated from traditional sources, such as coal and natural gas.

Some participants have installed solar energy systems on their homes or businesses. Electricity generated from these systems is added to the grid, along with electricity generated at our wind farms, solar station and biomass facilities.

We retain and track environmental benefits of this solar power generated by our customers. **Enroll in Energy for Tomorrow at [www.we-energies.com/eft](http://www.we-energies.com/eft)**

## Energy for Tomorrow premium per month

Based on an average home using 660 kilowatt-hours (kWh) per month. Charges are in addition to the regular electric bill.

25%	\$0.00212/kWh	\$1.40
50%	\$0.00425/kWh	\$2.80
100%	\$0.00849/kWh	\$5.60

