



# Is your home winter-ready?

Welcome colder weather with up to \$200 in electric rebates. Efficiency United offers rebates on upgrades, such as air sealing and insulation, which can improve your home's efficiency. Get started at **efficiencyunited.com**.



## Connecting with us

**Online**  
uppermichiganenergy.com

**24-hour customer service**  
800-242-9137  
contactwe@mail.we-energies.com

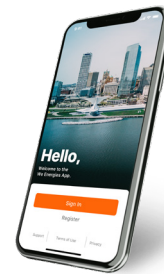
**24-hour power outage/emergency service**  
800-662-4797

**Call or click before you dig**  
811 or missdig811.org

**Para traducciones**  
Le proporcionamos esta información como cliente.  
Si desea recibir una traducción, llame al 800-242-9137.

**Get the app that puts you in control**

 **Anytime. Anywhere.**  
**Text We Energies to 91924**



### A reminder about your utility

While Upper Michigan Energy Resources (UMERC) is your energy provider, your bill comes from We Energies and you participate in We Energies programs, payment plans and customer service options.

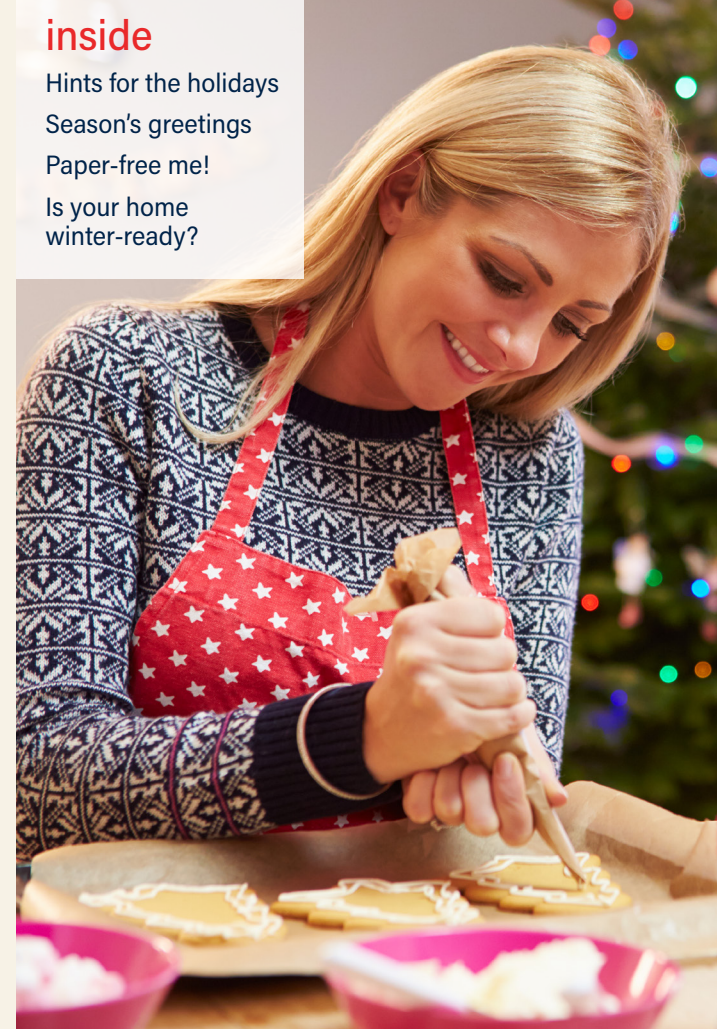
Contact us at **800-242-9137** whenever we can assist you with your energy service.

# Customer connection

Ideas, advice and news from Upper Michigan Energy Resources

## inside

Hints for the holidays  
Season's greetings  
Paper-free me!  
Is your home winter-ready?





## Hints for the holidays

### We're here to help you savor the season

Here are some ideas to help you manage costs and improve energy efficiency.



#### It gets hot with a house full of guests.

Lower your thermostat to 68 degrees to keep everyone comfortable and save on heating costs.

**Headed to Grandma's house?** Turn your furnace down to 65 degrees when you are away. You also can close blinds and curtains to hold in heat.

**Keep the oven door shut.** Check cooking progress in your oven by looking through the window. Opening the door for a few seconds lowers the temperature inside by as much as 25 F. Another pro tip: Turn off the oven early. Thanks to your oven's insulation, food will continue cooking for several minutes with the door closed.



**Deck the halls with LEDs.** Choose the best low-energy options for your festive displays using our holiday lighting calculator. Get started at [www.we-energies.com/savings/holiday-calculator](http://www.we-energies.com/savings/holiday-calculator). And don't forget to use a timer for your indoor and outdoor lights.



#### New Year's resolutions for 2024

Make it a priority to manage and monitor your energy use.

- Download our app.
- Set up payment and energy use notifications.
- Bundle billing options: Sign up for Budget Billing, paper-free billing and Automatic Payment to simplify your life.



Stay in control of your bills, payments and time

#### Paper-free me!

Sign up for paper-free billing and enjoy the ease and convenience of managing your bill online and in the app.

#### Simple. Smart. Streamlined. Secure.

- Simple — view the same bill detail online as your paper bill.
- Smart — receive bill notifications and set up payment reminders.
- Streamlined — easily access 24 months of bill and payment history online.
- Secure — your online energy bill and personal information are protected.

Sign up for paper-free billing today at [www.we-energies.com/paper-free-me](http://www.we-energies.com/paper-free-me)

#### Put your payment on autopilot

For even more convenience and peace of mind, sign up for Automatic Payment to have your bill paid automatically each month from your bank account.

# Season's greetings

Happy holidays from all of us  
at Upper Michigan Energy Resources.

Best wishes for a healthy  
holiday season and a safe new year.

*We'll see you in 2024!*