Stay informed during severe weather



Easily report your outage and get the latest information, including cause and estimated time of restoration, delivered directly to you by text, push, phone or email - or all four.

Simply download or sign in to the app.

Once in the app, choose your notification preferences.

- 1. Settings
- 2. Notification Settings
- Outages

You can also sign up in My Account. From the Account Summary page, simply scroll down to Preferences and select "Manage notification settings."

Verify your settings

If you're already signed up for outage alerts, review your preferred contact information in the app or My Account to ensure you get the alerts you need.

