

Efficiency United energy kits: Our gift to you

Saving energy just got easier. Claim your no-cost energy efficient lighting kit today to get LEDs delivered straight to your door. Just go to www.encyciencyunited.com

Your free energy kit may include:

- Two 75w LED bulbs
- Two 100w LED bulbs
- Two 65w LED bulbs OR two 100w LED bulbs
- Two LED night lights

*Available to residential Michigan customers with active electric service through Upper Michigan Energy Resources. Limit one per home every two years, while supplies last. Some restrictions may apply. Offer subject to change without notice.



Connecting with us

Online

uppermichiganenergy.com

24-hour customer service

800-242-9137

contactwe@mail.we-energies.com

24-hour power outage/emergency service

800-662-4797

Para traducciones

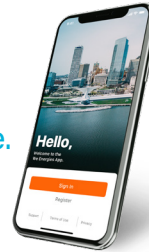
Le proporcionamos esta información como cliente.

Si desea recibir una traducción, llame al 800-242-9137.

Get the app that puts you in control



Anytime. Anywhere.
Text We Energies
to 91924



A reminder about your utility

While Upper Michigan Energy Resources (UMERC) is your energy provider, your bill comes from We Energies and you participate in We Energies programs, payment plans and customer service options.

Contact us at **800-242-9137** whenever we can assist you with your energy service.

Customer connection

APRIL 2023

Ideas, advice and news from Upper Michigan Energy Resources

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UMERC We-230047-04-JN-GH-20M

Energy you can depend on

Support renewable energy through Energy for Tomorrow

Energy for Tomorrow is a renewable energy program for We Energies electric customers who want to strengthen the market for renewable electricity using resources such as wind, solar and biomass. When you enroll at the 25-, 50- or 100-percent level, we produce or purchase renewable energy to match that percentage of your electricity use. Renewable energy is charged at a higher rate than electricity generated from traditional sources, such as coal and natural gas.

Some participants have installed solar energy systems on their homes or businesses. Electricity generated from these systems is added to the grid, along with electricity generated at our wind farms, solar station and biomass facilities. We retain and track environmental benefits of this solar power generated by our customers. Enroll in Energy for Tomorrow www.we-energies.com/eft.

Energy for Tomorrow premium per month

Based on an average home using 660 kilowatt-hours (kWh) per month. Charges are in addition to regular electric bill.

25%	\$0.00290/kWh	\$1.91
50%	\$0.00579/kWh	\$3.82
100%	\$0.01158/kWh	\$7.64

Spring safety reminders

When you begin outdoor projects this spring, be smart and stay safe.

Be safe around overhead lines

While working in the yard, be aware of overhead power lines. Avoid all contact, including your ladder and tools.

Never prune trees near power lines yourself. This only should be done by We Energies or our line clearance contractors. If you see trees with branches growing near power lines, call us at 800-242-9137. We will evaluate and determine the best course of action.

We prune trees near power lines on a regular cycle — typically every six to eight years — to maintain reliable electric service. Learn more about our pruning practices and upcoming line clearance plans at www.we-energies.com/safety/tree.

Check for emerald ash borer

The emerald ash borer (EAB) is a beetle that can infest, kill and bring down ash trees. Check your trees for EAB damage and have infested trees removed to prevent branches or trees from coming down in a storm.

Plant the right tree in the right place

Keep in mind power lines and other utility equipment — above and below ground — when planting. Any tree growing near a power line can cause a power outage or safety risk.

A tree growing too close to an overhead power line gives electricity a path from the power line to the tree and to the ground. This can result in electrical outages, fires and shock hazards. Go to www.we-energies.com/safety/tree-trimming to learn more about planting safely around power lines and equipment.

Equipment clearances

Maintain proper clearances between bushes and trees and pad-mounted equipment to allow us access during routine maintenance or in an emergency. Keep a clearance of at least 10 feet from the front of the equipment (where the lock is located) and at least 3 feet on each side of the equipment.

Know what's below. Call before you dig.

Call 811 or go to missdig.org at least three business days before you begin any digging project. It's a free service that marks the location of public underground utilities (natural gas, electric, cable and water).

Don't forget: You are responsible for marking underground equipment that is privately owned, such as sprinkler systems, electronic fences and septic systems, to prevent contractor damage. Safe digging projects are as easy as 811.

We're here to help

Understanding your energy bill is a great place to start managing costs.

On your bill, you'll see two types of monthly charges: those that vary based on the amount of electricity or natural gas you use and those based on the number of days in the billing period.

The Facilities Charge helps cover the fixed costs of providing service to customers, including equipment, billing and programs. This charge is based on the number of days in the billing period and does not change with the amount of electricity or natural gas you use.

The remaining charges on your electric bill represent the cost of producing, purchasing and delivering electricity to you. Electricity is measured in kilowatt-hours (kWh). You are

charged for each kWh of electricity you use. The charges will vary depending on your usage, *so you have control to reduce these costs with energy management practices.*

View the back of your bill for all billing terms, or visit www.we-energies.com/payment-bill/reading-bill and select Michigan.

Avoid disconnection

We never want you to lose your service.

Go to www.we-energies.com/payment-bill/assistance for ways to make a payment arrangement or options for energy assistance programs.

We are recognized as a
Tree Line USA utility by the
 Arbor Day Foundation®