

# We're here to help you manage your winter heating costs

Whether you are looking for ways to lower your costs or improve your energy efficiency, you can count on us to help. We Energies and our partners offer several programs for energy audits and weatherization. Learn what's possible at [www.we-energies.com/savings/](http://www.we-energies.com/savings/).

You can also count on We Energies for ways to simplify paying your bill.

- Make a payment and monitor energy usage with the We Energies app.
- Use My Account at [we-energies.com](http://we-energies.com) to manage your bills and sign up for programs online.
- Use Budget Billing to keep your bills the same amount.



**Happy holidays from all of us at We Energies.**

We look forward to continuing to serve you in 2023.


Best wishes for a safe holiday season and a happy new year!

# Connecting with us

### Online

[we-energies.com](http://we-energies.com)

 [facebook.com/WeEnergies](https://facebook.com/WeEnergies)

 [@we\\_energies](https://twitter.com/we_energies)

### 24-hour customer service

800-242-9137

[contactwe@mail.we-energies.com](mailto:contactwe@mail.we-energies.com)

### 24-hour emergency service

Electric: 800-662-4797

Natural gas: 800-261-5325

### Para traducciones

Le proporcionamos esta información como cliente.

Si desea recibir una traducción, llame al 800-242-9137.

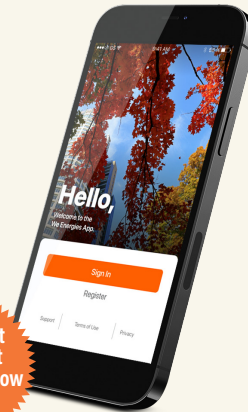
## Get the app that puts you in control

Anytime. Anywhere.

Text We Energies to 91924



Visa credit and debit payments now accepted



# Customer connection

Ideas, advice and news from We Energies

## inside

Simplify your life

Saving energy during the festive season

Helping others

We're here to help

Winter storm safety

Season's greetings



# Simplify

your life with **paper-free billing**

**Make the switch from mailbox to inbox!**

Managing your energy bill is easier than ever when you go paper-free. You'll enjoy:

- **Peace of mind:** Don't miss a payment with email reminders and payment alerts.
- **Convenience:** Manage your bill from anywhere.
- **Security:** Know that your personal information is secure and protected.



Make the switch today.  
[www.we-energies.com/simplify](http://www.we-energies.com/simplify)



**Anytime. Anywhere.**

## Winter safety reminders

### Be prepared for an emergency

#### Outage assistance on the We Energies app

- Quickly report an outage.
- View the outage map and get the estimated restoration time, cause and number of customers affected in real time.
- Sign up for outage alerts you can receive by push, text or email.

#### Add our emergency numbers to your cellphone contacts:

**Power outage or electric emergency: 800-662-4797**

**Natural gas leak, odor or emergency: 800-261-5325**

## Hints for the holidays



Use our online holiday lighting calculator. It will help you choose the best low-energy options for your holiday displays. Get started at [www.we-energies.com/home/holiday\\_calculator.htm](http://www.we-energies.com/home/holiday_calculator.htm).



Plug your indoor and outdoor lighting displays into a timer.



Lower your thermostat. Keeping your thermostat at 66 to 68 degrees keeps guests comfortable and saves on heating costs.



If you're away for the holidays, turn your furnace down to 65 degrees and close blinds and curtains to hold in heat. Put lights on timers, and unplug phone chargers and small electronics.

## Help make a difference

### Keep the heat on for Wisconsin families

Families, senior citizens and individuals with special needs don't always have the resources to pay their energy bills. If you're looking for a way to make a difference this holiday season, consider donating to the Keep Wisconsin Warm/Cool Fund. When you make a donation to this non-profit program, you will join thousands of people who have chosen to make life easier for their neighbors.

*(Please print)*

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Phone: \_\_\_\_\_

Please accept my donation of:

\$100  \$75  \$50  \$25  Other: \_\_\_\_\_

Make your check or money order payable to:

#### Keep Wisconsin Warm/Cool Fund

Send completed form and payment to:

Keep Wisconsin Warm/Cool Fund  
P.O. Box 68  
Madison, WI 53701-0068

For more information, or to contribute directly to the Keep Wisconsin Warm/Cool Fund, go to [kwwf.org](http://kwwf.org) or call **800-891-9276**.



*On behalf of the Keep Wisconsin Warm/Cool Fund and the families it serves, thank you for your contribution.*