

We're here to help you manage your winter heating costs

Whether you are looking for ways to lower your costs or improve your energy efficiency, you can count on us to help. We Energies and our partners offer several programs for energy audits and weatherization. Learn what's possible at www.we-energies.com/savings/.

You can also count on We Energies for ways to simplify paying your bill.

- Make a payment and monitor energy usage with the We Energies app.
- Use My Account at we-energies.com to manage your bills and sign up for programs online.
- Use Budget Billing to keep your bills the same amount.



Happy holidays from all of us at Upper Michigan Energy Resources.

We look forward to continuing to serve you in 2023.

Best wishes for a safe holiday season and a happy new year!

Connecting with us

Online
uppermichiganenergy.com

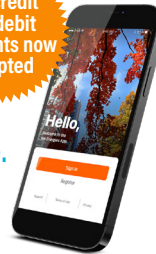
24-hour customer service
800-242-9137
contactwe@mail.we-energies.com

24-hour power outage/emergency service
800-662-4797

Para traducciones
Le proporcionamos esta información como cliente. Si desea recibir una traducción, llame al 800-242-9137.

Get the app that puts you in control

Visa credit and debit payments now accepted



 Anytime. Anywhere.
Text We Energies to 91924

A reminder about your utility

While Upper Michigan Energy Resources (UMERC) is your energy provider, your bill comes from We Energies and you participate in We Energies programs, payment plans and customer service options.

Contact us at **800-242-9137** whenever we can assist you with your energy service.

Customer connection

Ideas, advice and news from Upper Michigan Energy Resources

inside

Simplify your life
Saving energy during the festive season
We're here to help
Winter storm safety
Season's greetings



Simplify

your life with **paper-free billing**

Make the switch from mailbox to **inbox!**

Managing your energy bill is easier than ever when you go paper-free. You'll enjoy:

- **Peace of mind:** Don't miss a payment with email reminders and payment alerts.
- **Convenience:** Manage your bill from anywhere.
- **Security:** Know that your personal information is secure and protected.



Make the switch today.
www.we-energies.com/simplify



Anytime. Anywhere.

Winter safety reminders

Be prepared for an emergency

Outage assistance on the We Energies app

- Quickly report an outage.
- View the outage map and get the estimated restoration time, cause and number of customers affected in real time.
- Sign up for outage alerts you can receive by push, text or email.

Add our emergency numbers to your cellphone contacts:

Power outage or electric emergency: 800-662-4797


Natural gas leak, odor or emergency: 800-261-5325


Purchase ENERGY STAR products and save


You deserve the best when it comes to your home's appliances and equipment. ENERGY STAR certified products are guaranteed to perform better, last longer and save money. Shop for your energy-saving products online at www.energystar.gov/residential/energy-star.




Hints for the holidays

 Use our online holiday lighting calculator. It will help you choose the best low-energy options for your holiday displays. Get started at www.we-energies.com/home/holiday_calculator.htm.

 Plug your indoor and outdoor lighting displays into a timer.

 Lower your thermostat. Keeping your thermostat at 66 to 68 degrees keeps guests comfortable and saves on heating costs.

 If you're away for the holidays, turn your furnace down to 65 degrees and close blinds and curtains to hold in heat. Put lights on timers, and unplug phone chargers and small electronics.

