

Focus on Energy annual statement

Focus on Energy is Wisconsin utilities' statewide energy efficiency and renewable resource program funded by the state's investor-owned energy utilities and participating municipal and electric cooperative utilities. In 2021, Focus on Energy offered financial incentives and technical assistance to help eligible Wisconsin residents and businesses reduce their energy waste.

According to an independent evaluation of 2021 programs, Focus on Energy delivered \$4.14 in benefits to Wisconsin residents and businesses for every \$1 spent, resulting in economic benefits, reduced energy costs and reduced emissions. In addition, the overall customer satisfaction rating for 2021 was 9.5 on a 10-point scale.

For more information on how Focus on Energy can help you save energy, go to focusonenergy.com.




Connecting with us

Online

we-energies.com

 facebook.com/WeEnergies

 [@we_energies](https://twitter.com/we_energies)

24-hour customer service

800-242-9137

contactwe@mail.we-energies.com

24-hour emergency service

Electric: 800-662-4797

Natural gas: 800-261-5325

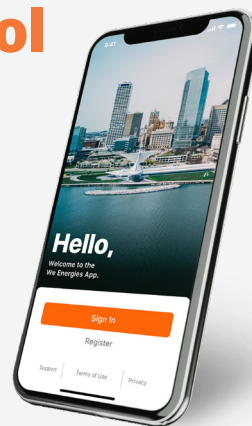
Para traducciones

Le proporcionamos esta información como cliente.

Si desea recibir una traducción, llame al 800-242-9137.

Get the app that puts you in control

**Anytime.
Anywhere.**



Customer connection

AUGUST 2022

Ideas, advice and news from We Energies

inside

Repairs after a storm

Keep cool in summer

Peregrine falcon
chicks

Focus on Energy



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Energy you can depend on

Staying safe after a storm

Step 1: Make safety a priority

- Stay at least 25 feet away from downed power lines.
- Keep in mind that lines may still have electricity running through them.
- Remember: Motionless power lines can be deadly.

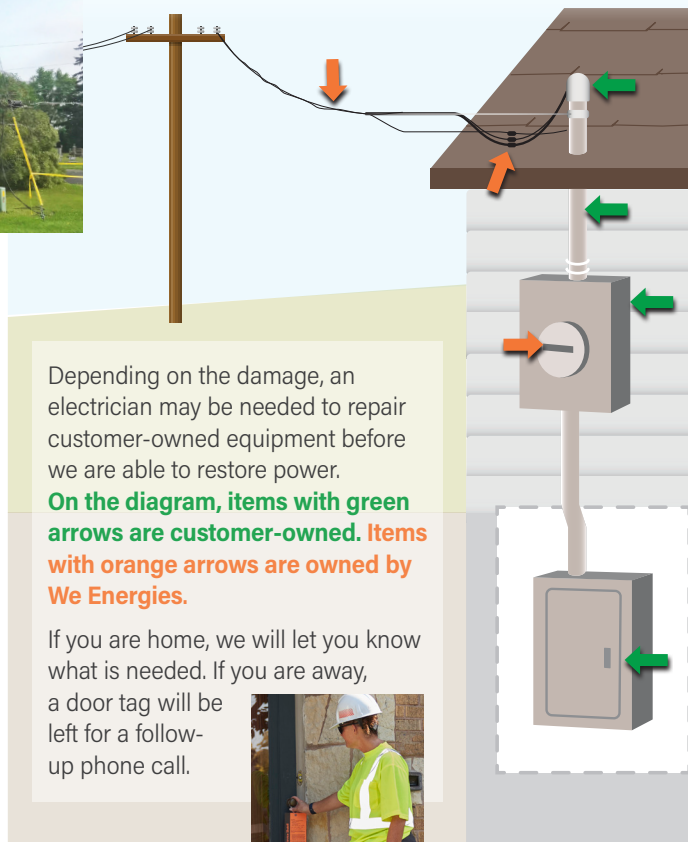


Step 2: Contact us to report your outage. You can:

- Use our app.
- Go to we-energies.com.
- Call 800-662-4797.

Step 3: Understand how we restore service

- First, we go to places with downed equipment to make the area safe.
- Second, we repair damaged substations, which serve large numbers of customers.
- Next, we restore service to hospitals, public safety and other critical facilities.
- Then, we repair main distribution lines serving large areas and neighborhoods.
- As those steps are completed, we begin working on outages at individual homes and businesses.



Keep cool in the heat of summer

When the temperature rises, keep the heat out and cool air in with these options.

Windows

Make sure you are checking for cracks in the caulk around the outside of your windows and sealing the gaps.

Doors

A few small changes can improve an old door's performance. Start with the weatherstripping. If it's brittle, saggy or shows a gap to the outside, it's time to replace it. If the problem is along the bottom of the door, try a new door sweep.

Attic

Check for gaps in the attic around recessed light fixtures, plumbing, furnace flues and ductwork. Seal with caulk or expandable foam. You can also add weatherstripping to your attic access or door.

Ceiling fans

Circulating the air in a room is good, but only while you are there. The flowing air makes you feel cooler, but it doesn't actually cool the room. Turn off fans when you leave a room to avoid wasting energy.

Vents

Keep vents open in every room of the house. Heating and cooling systems are designed to distribute air evenly; closing vents throws the system off balance.



Checking in on the chicks

It's the 30th anniversary of our peregrine falcon program. With chicks named Favre, Whitney and Mario, this is a celebration of all things 1992.

The program hit a big milestone with the 400th chick born in Wisconsin. That honor went to Mae, at the Oak Creek Power Plant. She's named after Mae Jemison, the first Black woman in space, who orbited the earth in 1992.

We Energies and Wisconsin Public Service have nest boxes at four power plants — Oak Creek, Valley, Port Washington and Weston.