

Simple. Smart. Savings.

It's heating up in Wisconsin. And we have some easy tips for reducing energy use and costs around your home this summer.



Summer savings

- Close drapes or blinds to keep out the sun's heat.
- Use ceiling or floor fans to cool your home.
- Cook with your microwave rather than range or oven.
- Seal air leaks so cooled air doesn't escape.
- Install a programmable thermostat to reduce your air conditioning when you don't need it.

Get more energy-saving tips at www.we-energies.com/savingenergy.com.

Focus on Energy savings

For a limited time, combine \$50 instant discounts on smart thermostats with additional summer deals from top brands on the Focus on Energy Online Marketplace. Check out the variety of LED lighting discounts while you're there.

Shop and save at focusonenergymarketplace.com.



Connecting with us

Online

we-energies.com

 facebook.com/WeEnergies

 [@we_energies](https://twitter.com/we_energies)

24-hour customer service

800-242-9137

contactwe@mail.we-energies.com

24-hour emergency service

Electric: 800-662-4797

Natural gas: 800-261-5325

Para traducciones

Le proporcionamos esta información como cliente.

Si desea recibir una traducción, llame al 800-242-9137.

Get the app that puts you in control

Anytime.
Anywhere.



Customer connection

JUNE 2022

Ideas, advice and news from We Energies

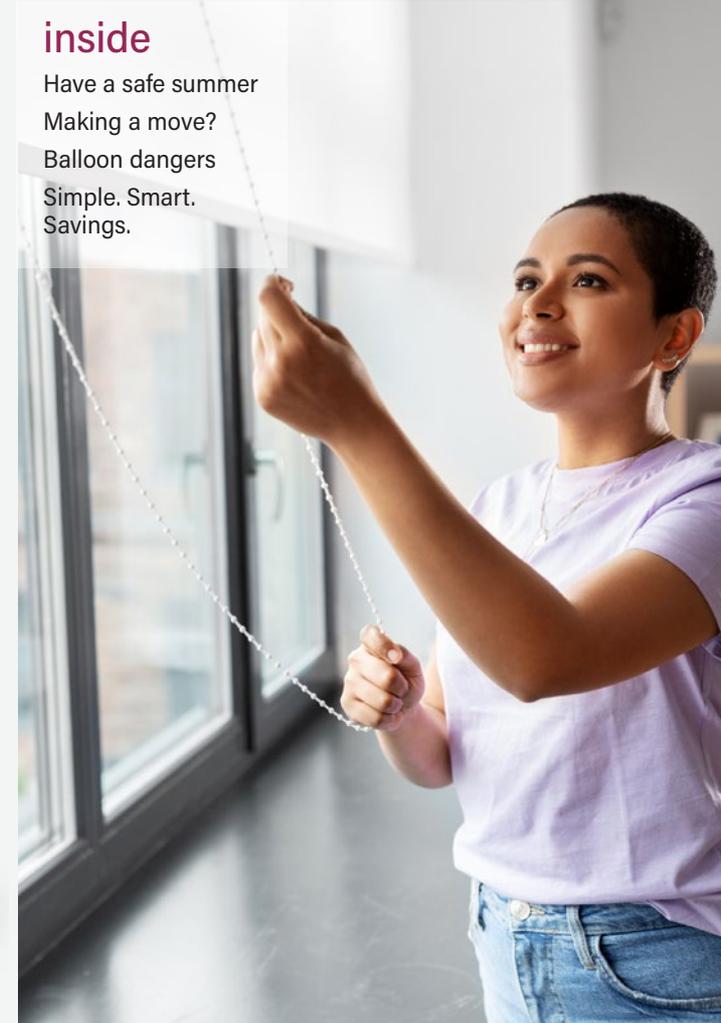
inside

Have a safe summer

Making a move?

Balloon dangers

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Energy you can depend on

Have a safe summer

Storm safety

Taking these actions can help keep you safe when severe storms interrupt your service.

Have a plan in case you lose power:

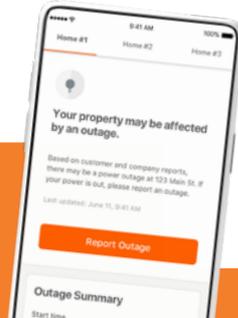
- Know where to find water, flashlights and batteries.
- Keep a charged power bank for your cell phone.

Protect people who need special care:

- If someone in your home has a critical medical condition, contact us.
- We can help with a backup plan in the event your service is interrupted.

Stay away:

- Downed power lines may still have electricity running through them.
- They don't always have obvious signs like jumping or sparking.
- Remember: Motionless power lines can be deadly.
- Stay at least 25 feet away and report it immediately.



Contact us: If you experience a power outage, you can report it on our mobile app, online at [we-energies.com](https://www.we-energies.com) or by calling **800-662-4797**

Dam safety

Hydroelectric stations and dams are located on public waterways in Wisconsin and Michigan's Upper Peninsula. These facilities provide a vital service, but can be dangerous to unsuspecting visitors. When you're enjoying the outdoors, here are the ways you can exercise caution:

On land:

- Stay away from the edge of waters above and below a dam.
- Be especially cautious on slippery surfaces, which can cause you to fall into the water and be carried away in the current.
- Avoid dry river beds. Sudden discharges from dam gates and automatic generators can flood these areas.

Fishing, boating or swimming:

- Pay attention to warning signs, buoys and barriers. Stay a safe distance away.
- Avoid spillways that can suddenly discharge large amounts of water.
- Always monitor NOAA Weather Radio or your favorite news source for weather-related information and flash flood warnings.

Up, up and away



Don't let a balloon blunder leave your neighborhood in the dark.

Balloons seem like the perfect way to celebrate a milestone or remember a lost loved one, but the decorations can cause unexpected issues.

More than
23,000
We Energies customers lost power in 2021 due to balloons contacting our power lines and other equipment.

The short circuit from the balloon also can cause power lines to fall to the ground, creating a dangerous situation.

Follow these steps to keep your family safe and the power on:

- When possible, keep balloons inside.
- Never release balloons outside.
- Make sure all balloons are tied securely to a weight.
- When you're done with balloons, let the air out and throw them in the trash.
- Never try to retrieve a balloon that has become entangled in a power line.

If you spot a balloon stuck in our equipment, call us at **800-662-4797**.

Making a move?

Contact us before you move

Visit www.we-energies.com/services/start-stop or call us at **800-242-9137** at least three business days before your desired service start or disconnection date. This ensures your electricity and/or natural gas is on when you need it — and you avoid paying for energy used after you move.

