

# Pay the same amount each month with **Budget Billing**

Budget Billing spreads out seasonal variations in your energy bill over 12 months. While you still pay for all of the energy you actually use, Budget Billing gives you more consistent monthly bills.

- After six months, we review and update your Budget Billing amount so there aren't any surprises.
- Your bill for the 12th month will then include any difference between what you paid and the actual cost of the energy you used throughout the year. If you paid too much, we will apply a credit to your bill. If you paid too little, the balance will be spread over the new Budget Billing year.
- You also receive an updated Budget Billing amount for the next 12 months.



**Even out seasonal variations in your bill**



To sign up, have your account number ready and sign up on the **We Energies app** or online at **we-energies.com**.

## Connecting with us

### Online

[uppermichiganenergy.com](http://uppermichiganenergy.com)

### 24-hour customer service

800-242-9137

[contactwe@mail.we-energies.com](mailto:contactwe@mail.we-energies.com)

### 24-hour power outage/emergency service

800-662-4797

### Para traducciones

Le proporcionamos esta información como cliente.

Si desea recibir una traducción, llame al 800-242-9137.

## Get the We Energies app today

Your account at your fingertips



**Anytime.  
Anywhere.**



## A reminder about your utility

While Upper Michigan Energy Resources (UMERC) is your energy provider, your bill comes from We Energies and you participate in We Energies programs, payment plans and customer service options.

Contact us at **800-242-9137** whenever we can assist you with your energy service.



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# Customer connection

OCTOBER 2021

Ideas, advice and news from Upper Michigan Energy Resources

## inside

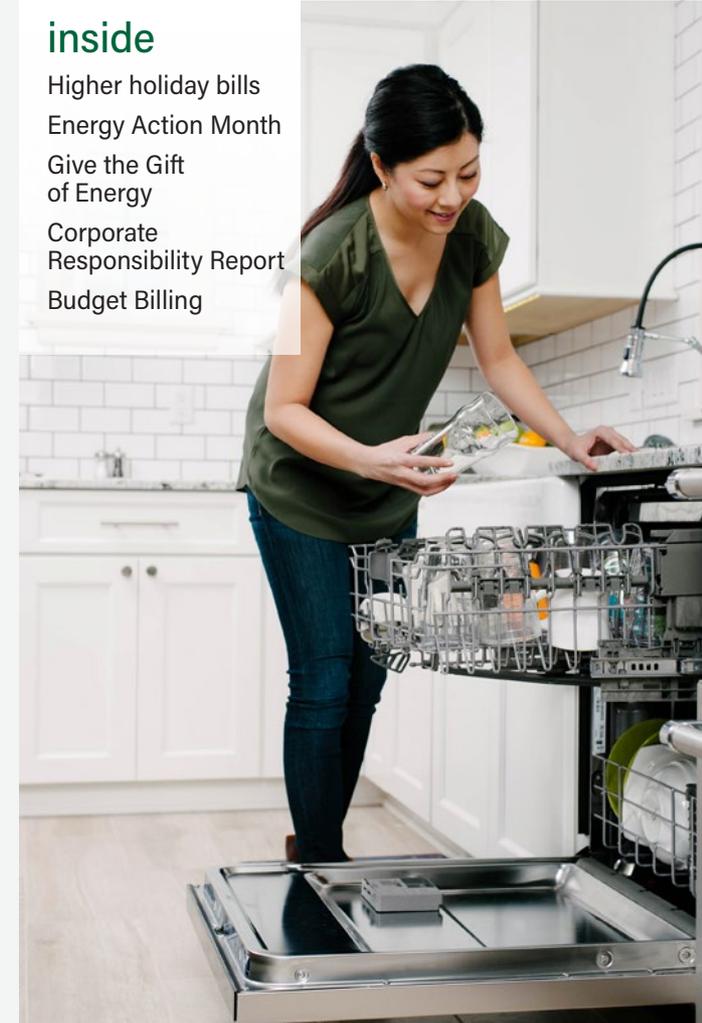
Higher holiday bills

Energy Action Month

Give the Gift of Energy

Corporate Responsibility Report

Budget Billing



*Energy you can depend on*



# Beware of higher bills around the holidays

It may be October, but the holidays are just around the corner. Your bills in November, December and January may be higher because:



## The weather is colder

With normal weather conditions, December typically is 10% colder than November. Colder weather tends to increase your heating costs.

## You use more energy

When weather is colder, you likely use more energy for heating. With the holidays, you may have guests and use more energy for cooking, cleaning and lighting.

## Your bill covers more days

Because of the holidays, billing periods are longer. A typical billing period is between 28 and 32 days. Bills in November, December and January can cover as many as 35 days.

# October is *Energy Action Month*

We partner with Efficiency United to offer ways for you to use energy more efficiently while getting more for your dollar. Get rebates on appliances, lighting, furnaces and thermostats and find other programs that can help you save at [efficiencyunited.com](http://efficiencyunited.com).



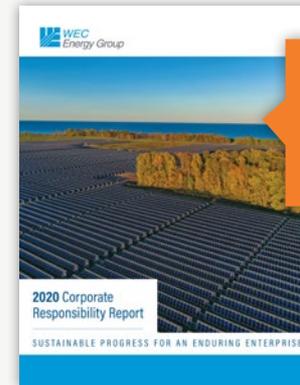
## Give the Gift of Energy

**As the holiday season approaches, consider giving the gift of a warm home with a Gift of Energy certificate from We Energies.**

Whether it covers a portion of an energy bill for a grandparent, or an entire month's bill for a college student, a Gift of Energy certificate is perfect for all customers.

Go to [www.we-energies.com/payment-bill/stay-warm](http://www.we-energies.com/payment-bill/stay-warm), complete the downloadable form and mail it to us along with a check for any amount. You choose whether we mail the certificate to you or the recipient. The amount is credited to recipient's bill. No fee applies. Please allow two weeks for processing and mailing. Order by Dec. 10 to receive the Gift of Energy certificate by Dec. 25.

## View our 2020 Corporate Responsibility Report



See highlights of the company's commitment to affordable, reliable and clean energy.

WEC Energy Group, parent company of UMERC, released its 2020 Corporate Responsibility Report — "Sustainable

Progress for an Enduring Enterprise" — a comprehensive overview of the company's environmental, social and governance (ESG) performance. The report highlights the company's industry-leading efforts to reduce greenhouse gas and methane emissions and also looks at how in 2020 — a year like no other — the company adapted quickly to serve communities and continue to supply essential energy resources to customers.

### Report highlights:

- Aggressive new goals for lowering emissions — emerging as a national leader in the decarbonization effort.
- Commitment to ensuring a diverse and inclusive workplace.
- Named one of America's Most Responsible Companies by Newsweek magazine.
- Commercial operation of Wisconsin's first large-scale solar energy center.
- Provided \$20 million of grants and donations to nonprofit organizations.

View the full report at [www.wecenergygroup.com/csr](http://www.wecenergygroup.com/csr).