

Focus on Energy cost and benefit information

Focus on Energy is Wisconsin utilities' statewide energy efficiency and renewable resource program funded by the state's investor-owned energy utilities and participating municipal and electric cooperative utilities. In 2020, Focus on Energy offered financial incentives and technical assistance to help eligible Wisconsin residents and businesses reduce their energy waste. According to an independent evaluation of 2020 programs, Focus on Energy delivered \$4.32 in benefits to Wisconsin residents and businesses for every \$1 spent, resulting in economic benefits, reduced energy costs and reduced emissions. In addition, the overall customer satisfaction rating for 2020 was 9.4 on a 10-point scale. For more information on how Focus on Energy can help you save energy, go to focusonenergy.com.



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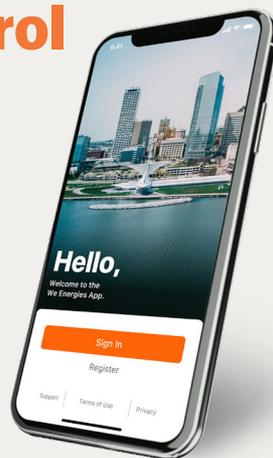
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AUGUST 2021

Ideas, advice and news from We Energies

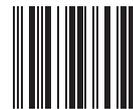
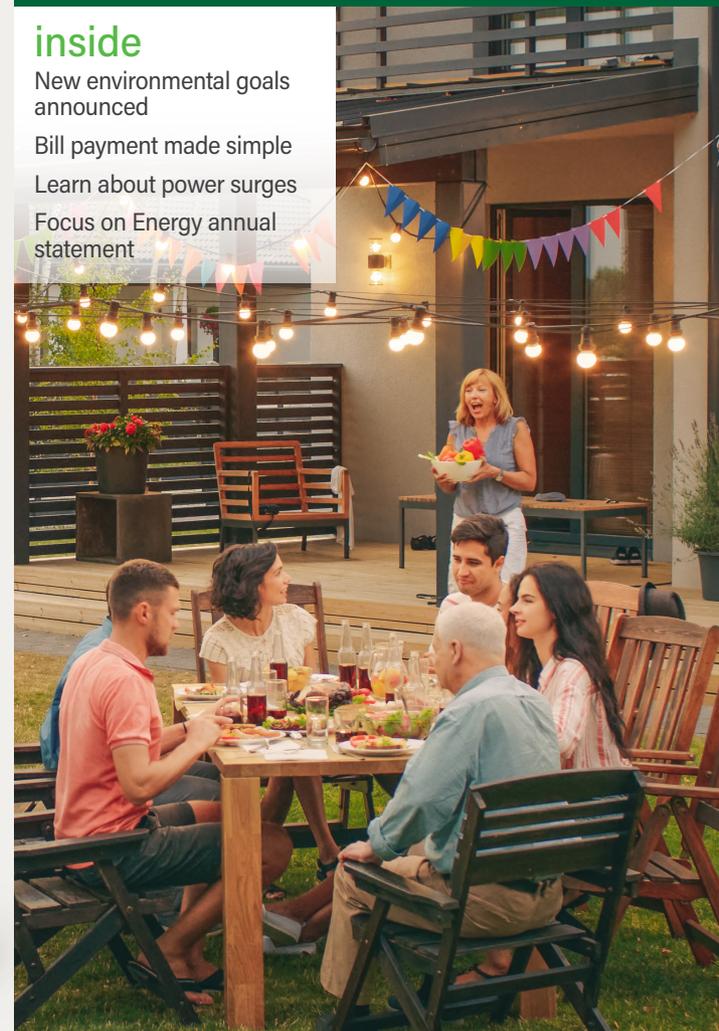
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New environmental goals announced

Bill payment made simple

Learn about power surges

Focus on Energy annual statement



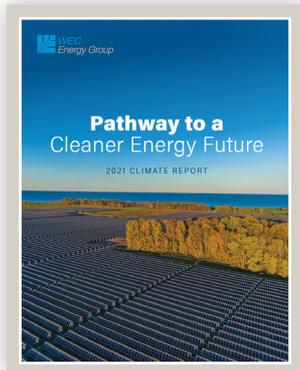
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Energy you can depend on

WEC Energy Group sets industry-leading environmental goals



WEC Energy Group, parent company of We Energies, unveiled aggressive new carbon dioxide and methane reduction goals this spring.

The goals — which are outlined in a new company report, 2021 Pathway to a Cleaner Energy Future — are among the strongest environmental goals in the utility industry.

Report highlights:

Carbon emission reductions — electric generation

- 60% by 2025, compared to 2005 levels.
- 80% by the end of 2030, compared to 2005 levels.
- Net-zero electric generation fleet by 2050.

Methane emission reductions

Net-zero methane emissions from natural gas distribution operations by the end of 2030.

Investments

More than \$4 billion on clean energy projects planned through 2025.

Visit wecenergygroup.com to learn more about these plans.

Automatic Payment makes bill payment **simple**

With Automatic Payment, you enjoy the convenience of having your energy bill automatically deducted from your checking or savings account on the due date. You continue to receive a monthly statement showing energy charges, use and other information.

Learn more and sign up at www.we-energies.com/payment-bill/automatic. Be sure to have your bank account information and We Energies account number handy.

Automatic Payment and paper-free billing make bill payment even easier

Bill payment is even more convenient when you pair Automatic Payment with paper-free billing in My Account. View your bill online and have the payment automatically withdrawn from your bank account each month. Save time, stress less and make life easier. Sign up at www.we-energies.com/paperfree.

What you should know about **power surges**

A power surge is a brief but sharp increase of electricity that can enter your home and damage your appliances and electronic equipment. A power surge occurs in the system when higher voltage makes contact with a lower-voltage line. Power surges can be caused by:

- Immediate or cumulative damage to the system as a result of inclement weather — wind, rain, snow or lightning.
- Third-party involvement — such as a car striking a utility pole.
- Equipment failure — a breakdown within the distribution system.

Power surges are rare, but they do occur. One way to protect yourself from a power surge is to install a whole-house surge protector. Contact an electrician to discuss installation costs and other details.

