

Welcome to energy savings

Our partner, **Efficiency United**, continues to offer generous rebates on high-efficiency energy equipment.

From smart thermostats to pool pumps and everything in between, UMERC customers can save on investments in lowering energy costs. Efficiency United is offering a \$200 bonus rebate on all HVAC equipment, water heater heat pumps, insulation and ECM boiler circulator pumps. You can view the most up-to-date catalog of eligible energy-saving equipment online and find contractors in your area to assist in installation. Efficiency United also offers direct savings on lighting through the online store shipped directly to your home.

Visit efficiencyunited.com or call **877-367-3191** for more information today.



ECM Boiler Circulator Pump



Heat Pump Water Heater



Multi-Speed Pool Pump



Connecting with us

Online

uppermichiganenergy.com

24-hour customer service

800-242-9137

contactwe@mail.we-energies.com

24-hour power outage/emergency service

800-662-4797

Para traducciones

Le proporcionamos esta información como cliente.

Si desea recibir una traducción, llame al 800-242-9137.

A reminder about your utility

While Upper Michigan Energy Resources (UMERC) is your energy provider, your bill comes from We Energies and you participate in We Energies programs, payment plans and customer service options.

Contact us at **800-242-9137** whenever we can assist you with your energy service.

Customer connection

Ideas, advice and news from Upper Michigan Energy Resources

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Save with Efficiency United



WEC Energy Group sets industry-leading environmental goals

WEC Energy Group, parent company of Upper Michigan Energy Resources, unveiled aggressive new carbon dioxide and methane reduction goals this spring.

The goals — which are outlined in a new company report, 2021 Pathway to a Cleaner Energy Future — are among the strongest environmental goals in the utility industry.

Report highlights:

Carbon emission reductions — electric generation

- 60% by 2025, compared to 2005 levels.
- 80% by the end of 2030, compared to 2005 levels.
- Net-zero electric generation fleet by 2050.

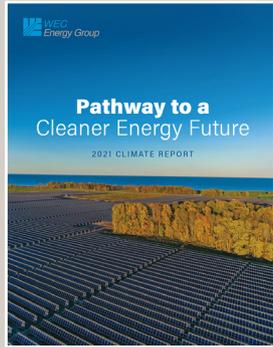
Methane emission reductions

Net-zero methane emissions from natural gas distribution operations by the end of 2030.

Investments

More than \$4 billion on clean energy projects planned through 2025.

Visit wecenergygroup.com to learn more about these plans.



Automatic Payment makes bill payment **simple**

With Automatic Payment, you enjoy the convenience of having your energy bill automatically deducted from your checking or savings account on the due date. You continue to receive a monthly statement showing energy charges, use and other information.

Learn more and sign up at www.we-energies.com/payment-bill/automatic. Be sure to have your bank account information and We Energies account number handy.

Automatic Payment and paper-free billing make bill payment even easier

Bill payment is even more convenient when you pair Automatic Payment with paper-free billing in My Account. View your bill online and have the payment automatically withdrawn from your bank account each month. Save time, stress less and make life easier. Sign up at www.we-energies.com/paperfree.

What you should know about **power surges**

A power surge is a brief but sharp increase of electricity that can enter your home and damage your appliances and electronic equipment. A power surge occurs in the system when higher voltage makes contact with a lower-voltage line. Power surges can be caused by:

- Immediate or cumulative damage to the system as a result of inclement weather — wind, rain, snow or lightning.
- Third-party involvement — such as a car striking a utility pole.
- Equipment failure — a breakdown within the distribution system.

Power surges are rare, but they do occur. One way to protect yourself from a power surge is to install a whole-house surge protector. Contact an electrician to discuss installation costs and other details.

