

Important note to Budget Billing customers

As a Budget Billing customer, you enjoy a program that eliminates the highs and lows in your energy bills, so your bill remains stable from month to month. With our new system, you will see a few program changes, including:

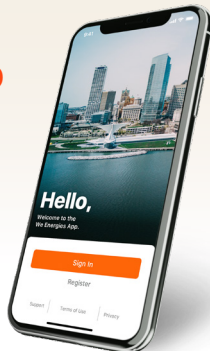
- The "Budget Amount Due" shown on your bill is the amount due each month. It is important you pay this specific amount each month. Do not pay more or pay less.
- Every six months, your account is reviewed, and your payment amount may be adjusted to more closely reflect your actual use.
- Your bill for the 12th month will include any difference between what you paid and the actual cost of energy you used throughout the year.
 - » If you paid too much, we'll apply a credit to your bill.
 - » If you paid too little, the balance will be spread over the new Budget Billing year.

A reminder about your utility

While Upper Michigan Energy Resources Corp. (UMERC) is your energy provider, your bill comes from We Energies and you participate in We Energies programs, payment plans and customer service options.

Coming soon: We Energies mobile app

We'll soon be launching the We Energies mobile app. Our app will give you the power to receive customized alerts, view and manage your account, pay bills quickly, and much more — from anywhere.



		24-Hour Customer Service 800-242-9137		24-Hour Electric Emergencies 800-662-4797		24-Hour Gas Emergencies 800-261-5325																									
Bill Date	Account Number	Next Meter Read Date	Amount Due	Payment Due Date																											
12/02/2020	1234567890-00001	01/04/2021	⑦ \$129.00	12/28/2020																											
Customer Name		Service Address																													
JOHN Q CUSTOMER		123 MAIN ST IRON RIVER MI 49920																													
Activity Since Last Bill				Account Summary																											
10/29/2020 Previous Balance ①		\$31.18		Bill Period: 10/28/2020 to 12/02/2020																											
11/16/2020 Payment ②		-\$129.00		<table border="1"> <thead> <tr> <th></th> <th>Dec 2020</th> <th>Nov 2020</th> <th>Dec 2019</th> </tr> </thead> <tbody> <tr> <td>Billing Days</td> <td>36</td> <td>30</td> <td>29</td> </tr> <tr> <td>Avg Temp</td> <td>42°F</td> <td>48°F</td> <td>34°F</td> </tr> <tr> <td>Heating Deg Days</td> <td>701</td> <td>444</td> <td>905</td> </tr> <tr> <td>Cooling Deg Days</td> <td>6</td> <td>8</td> <td>0</td> </tr> <tr> <td>KWH Used</td> <td>333</td> <td>234</td> <td>395</td> </tr> </tbody> </table>					Dec 2020	Nov 2020	Dec 2019	Billing Days	36	30	29	Avg Temp	42°F	48°F	34°F	Heating Deg Days	701	444	905	Cooling Deg Days	6	8	0	KWH Used	333	234	395
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Balance ③		-\$97.82																													
Total Current Charges ④		\$123.38																													
Total Current Balance ⑤		\$25.56																													
Monthly Budget Billing Amount ⑥		\$129.00																													

Here's a sample of how Budget Billing appears on your bill.

1. Previous Balance: Your account balance as of your last bill.
2. Payment: Your last payment received.
3. Balance: The difference between your previous balance and payment received.
4. Total Current Charges: Your total energy charges for the current month.
5. Total Current Balance: Total amount due if you were to remove your account from Budget Billing. If the budget balance is above zero, you've used more energy than you've paid for. If the budget balance is below zero, you've paid for more energy than you've used.
6. Monthly Budget Billing Amount: Your monthly payment.
7. Amount Due: The Budget amount you need to pay for the current month. (This could include over- or under-charges, or Budget settlement charges or credits.)

Questions about your new bill? Contact us anytime.

800-242-9137
contactwe@mail.we-energies.com



210019

WE-210019-01-JN-GH-35M



Your new bill is here

We launched a new customer information and billing system to better serve you. As a result, you'll see a new monthly bill, new account number and other changes to make managing your energy service easy.



Energy you can depend on

What's new

You have a new account number

You have a new, 15-digit number for your account. If paying online through a bank or third party, provide them with your new account number.

Easy Budget Billing enrollment option

If eligible, you have the option to enroll in Budget Billing directly from your bill. Simply pay the amount shown in the "Messages" area of your bill, rather than the amount due. This is your monthly Budget Billing amount.

Here's a sample bill to help you find what you're looking for on your new bill.


1. Contact and emergency information.
2. Your bill date, account number, next meter read date, amount due and payment due date.
3. Account Summary section with at-a-glance usage and cost-comparison graphs.
4. Your name and service address.
5. Activity Since Last Bill section showing your previous balance and payment, plus current charges and balance.
6. Your electric use information.
7. Payment stub to include with payment.
8. Amount due and due date on payment stub.
9. Payment mailing address.

My Account customers enjoy new options and functionality

Our new system also means My Account customers have new self-service options, including the ability to:

- Sign up for payment and billing programs.
- Choose to receive notifications by text, phone and/or email.
 - » Outage Alerts
 - » Billing alerts
- Update mailing address, phone number and email address.

Not a My Account customer? Now is a great time to sign up and enjoy the convenience of managing your account online. Get started at we-energies.com.



24-Hour Customer Service 800-242-9137
24-Hour Electric Emergencies 800-662-4797

Bill Date	Account Number	Next Meter Read Date	Amount Due	Payment Transfer Date
12/02/2020	1234567890-00001	01/04/2021	\$113.89	12/28/2020

Customer Name JOHN Q CUSTOMER
Service Address 123 MAIN ST
 IRON RIVER MI 49920

Account Summary
 Bill Period: 10/27/2020 to 12/02/2020

	Dec 2020	Nov 2019
Billing Days	36	28
Avg Temp	32°F	40°F 25°F
Heating Deg Days	1075	708 1107
Cooling Deg Days	0	0 0
KWH Used	732	553 675
Avg KWH / Day	20.3	19.8 24.1

Activity Since Last Bill

10/27/2020 Previous Balance	\$86.35
11/19/2020 Payment	-\$86.35
Balance	\$0.00
Total Current Charges	\$113.89
Total Current Balance	\$113.89

Electric Service
MI Residential Service-NonSpace Heating Rg1
Meter BZ123456

Actual Reading 12/01/2020	59125
Actual Reading 10/27/2020	-58393
Total Electric Use	732 KWH

Distribution Service

Facilities Charge	36 Days at \$0.31582	\$11.37
Energy Waste Reduction Surcharge	732 KWH at \$0.00311	\$2.28
Distribution Charge - Energy	732 KWH at \$0.04772	\$34.93

Power Supply Service

Energy Charge - Non Space	732 KWH at \$0.08999	\$65.87
Renewable Energy Surcharge	35 Days at \$0.03945	\$1.38
Power Supply Cost Recovery	732 KWH at -\$0.00406	-\$2.97

Other Service Charges/Credits

Tax Cuts-Jobs Act Credit	732 KWH at -\$0.00385	-\$2.82
Tax Cuts-Jobs Act Credit	732 KWH at -\$0.00072	-\$0.53

Taxes

MI State Tax	4% of \$109.51	\$4.38
Subtotal:		\$113.89
Electric Service Total:		\$113.89

Messages

View your bill online anytime in My Account. Visit our website to sign up.
 The Power Supply Cost Recovery is a rate adjustment to reflect current changes in power supply costs. Refer to your bill for details.
 While Upper Michigan Energy Resources Corporation (UMERC) is your energy provider, your bill comes from We Energies and you participate in We Energies programs, payment plans and customer service options.
 Even out your energy bills! Enroll in Budget Billing by paying exactly \$105.00, rather than the amount due shown. This will then be your monthly Budget amount. Every six months, your account will be reviewed and your payment may be adjusted to better reflect your actual use.

ACCOUNT NUMBER: 1234567890-00001 INVOICE: 0987654321 Page 1 of 1 WEC_PDF_Out 46879 (3)

Please return this stub with your payment.

Amount Due of \$113.89 will be withdrawn from your bank account on 12/28/2020

Thank You!

We Energies
 PO Box 6042
 Carol Stream IL 60197-6042

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