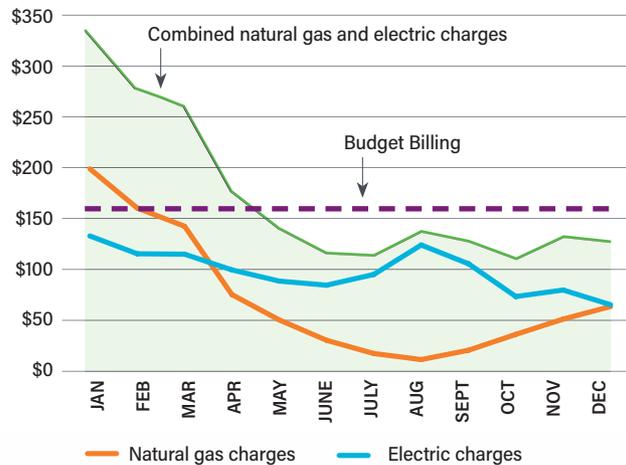


Pay the same amount each month with **Budget Billing**

Budget Billing spreads out seasonal variations in your energy bill over 12 months. While you still pay for all of the energy you actually use, Budget Billing gives you more consistent monthly bills.

- After six months, we review and update your Budget Billing amount so there aren't any surprises.
- After 12 months, we review your account again. You will receive a credit or owe a balance based on the difference between your total Budget Billing payments and your actual energy use.
- You also receive an updated Budget Billing amount for the next 12 months.

Monthly billing charges vs. Budget Billing amount



To enroll, have your account number handy and call **800-242-9137**. Sign up using our automated phone system or speak directly to a customer consultant who will help you with your questions.

Dial it down and save



We recommend **68 F** as a normal thermostat setting in winter when you are at home.



Adjust your thermostat when you are asleep or away from home. You can save as much as 10% a year on heating and cooling costs by simply turning your thermostat back 7 to 10 degrees from its normal setting for 8 hours a day.

Learn more at we-energies.com or call **800-242-9137**.

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- My Account
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Manage your energy service online with **My Account**

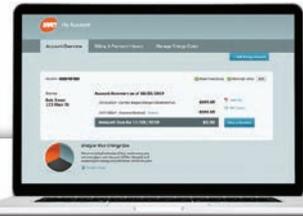
You have the power to take control of your home's energy use simply by logging on to your computer. Enroll in My Account at we-energies.com to:

Get personalized money-saving tips

Answer some basic questions about your home and My Account suggests specific energy efficiency improvements. You also will learn how much these improvements may cost to implement, and how much you can expect to save.

Learn why your bill changes from month to month

Understand how changes in weather, price and use can affect how much you pay for energy each month. My Account compares your current bill to your previous bill and highlights the reasons why it changed.



Through My Account, you also can view and pay your bill online, and sign up for our paper-free billing option.

Get started today.
Look for **My Account** on the we-energies.com home page.

Beware of higher bills around the holidays

It may be October, but the holidays are just around the corner. Your bills in November, December and January may be higher because:

The weather is colder

With normal weather conditions, December typically is 10% colder than November. Colder weather tends to increase your heating costs.

You use more energy

When weather is colder, you likely use more energy for heating. With the holidays, you may have guests and use more energy for cooking, cleaning and lighting.

Your bill covers more days

Because of the holidays, billing periods are longer. A typical billing period is between 29 and 31 days. Bills in November, December and January can average between 33 and 37 days.



October is **Energy Action Month**

Taking action is simple with Focus on Energy

We partner with Focus on Energy to offer ways to use energy more efficiently while getting more for your energy dollar. Get cash-back rewards on appliances, save with in-store discounts on lighting, and find other programs to help you save.

Shop for savings online

Make home energy upgrades easier than ever by shopping online at the Focus on Energy Online Marketplace. Find instant discounts on a variety of energy-efficient home products, including LED lightbulbs, smart thermostats and more. Start saving now at focusonenergymarketplace.com.



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