

# 2019

## **Natural gas rates for residential customers**

The natural gas rates listed in this brochure are the rates authorized by the Public Service Commission of Wisconsin (PSCW), effective Jan. 1, 2015, for Wisconsin Electric Power Company doing business as We Energies. Each month We Energies also charges its current monthly natural gas cost. These items are shown on your bill.

For additional information on the We Energies natural gas service rates or to check your rate options, please contact us.



***Energy you can depend on***

## Rate classes

We Energies offers a variety of natural gas rate classes depending on the type of natural gas service provided and the amount of natural gas you use.

Generally speaking there are two major services:

**sales service** and **transportation service**.

Under **sales service**, We Energies provides the entire natural gas supply package including the natural gas itself, interstate movement of the natural gas from the production fields to Wisconsin, and distribution of the natural gas within the We Energies service area. Under **transportation service**, We Energies provides distribution of natural gas within the We Energies service territory. The customer arranges for everything else, including the natural gas purchase and delivery to We Energies. While you are the best judge of which services are right for your situation, we will be glad to help.

Effective sales service rates may increase or decrease each month based on the **Purchased Gas Adjustment (PGA)**. These adjustments are based on the actual cost of natural gas paid by We Energies each month and are shown as a PGA on your monthly bill.

## Sales service rates

Customers pay a daily facilities charge and a rate per therm for the natural gas used. Please note that the PGA per therm may change each month depending on current natural gas prices. See the PGA on your bill.

## Residential sales service

<b>Rg-1</b> Facilities Charge <sup>1</sup> . . . . .	\$0.33
Distribution per Therm <sup>1</sup> . . . . .	\$0.1509
Base Gas per Therm . . . . .	\$0.5597
PGA per Therm . . . . .	May change each month
Annual Usage Limit. . . . .	None

<sup>1</sup> See currently effective tariff sheets for unbundled rate components. Visit our website or call us for current tariffs.

## Transportation service rates

Customers pay a daily facilities charge and a rate per therm for the natural gas transported. In addition, customers on transportation service are charged a \$2.00 per day administration fee.

All transportation customers are subject to balancing rules and are required to have remote meter reading equipment. Customers incur extra charges when imbalances occur.

An imbalance is the difference between the amount of natural gas actually used by a transporting customer compared to the amount of natural gas brought into the We Energies distribution system for that transportation customer.

If customers deliver more natural gas than they use, We Energies will purchase it from them. If customers use more natural gas than they had delivered, We Energies will sell them the additional natural gas. Substantial penalties may apply for unauthorized use of natural gas.

**Residential transportation service**

<b>Rt-1</b> Facilities Charge <sup>1</sup> . . . . .	\$2.33
Rate per Therm <sup>1</sup> . . . . .	\$0.1155
Annual Usage Limit. . . . .	None

<sup>1</sup> See currently effective tariff sheets for unbundled rate components. Visit our website or call us for current tariffs.

**Balancing rates**

Contact We Energies for the current balancing and cash-out rates which are applicable to all transportation customers.

**Rely-a-Bill**

Rely-a-Bill is a billing option that allows participating We Energies residential customers to pay one set monthly natural gas charge with no mid-year adjustments or year-end balances. The program requires a 12-month commitment and enrollment is limited. Your Rely-a-Bill amount is customized to your specific household based on normal weather conditions and covers all of your natural gas charges including a program fee, but does not include taxes or any other non-natural gas charges.

**Other services and programs**

Balancing services, contracted services and best efforts sales service may be available. Please contact We Energies for information regarding eligibility and availability.

**Service charges**

All customers are subject to a late payment charge of 1 percent per month on all amounts past due. A \$15 processing fee is charged for all returned checks. In addition, the customer will be responsible for actual bank charges incurred or imputed by We Energies.

**Disconnection/reconnection fees**

There will be a nonrefundable charge of \$36 (or \$48 after regular work hours) for disconnection or reconnection of service.

## Contact information

Please call us whenever we can assist you with your natural gas service. We are available 24 hours a day, seven days a week.

### Customer service

800-242-9137

### Natural gas leak or emergency

800-261-5325

### Website

[we-energies.com](http://we-energies.com)

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We Energies is the registered trade name of Wisconsin Electric Power Company and Wisconsin Gas LLC, and both companies are engaged in business under the name of We Energies.



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